

# **Onions and Roses Report**

## ConCom Report

**Norwescon 45: April 06-09, 2023**

Compiled by Jennifer Baker, NWC45 Secretary

## **Comments**

All comments received by the NWC45 Secretary are listed on the following pages. Comments are sorted first by department, then by area then by type.

Please note: **Comments represent the opinions and views of anonymous submitters, and do not reflect the views and opinions of Norwescon 45 in an official capacity in any way, shape, or form.**

# Overview

A total of 257 responses were submitted for NWC45 by members. These break down into 95 Onions, 96 Roses, and 62 Suggestions and 4 General Comments. Some submissions included multiple categories, e.g. as both an Onion and a Suggestion. These were broken into individual statements to allow for actions and ease of review. Member Services- Accessibility, Personnel- Convention Lounge, Vice Chair- Hotel, Special Events- Masquerade, and Programming- Panels were the areas most commented on by the public.

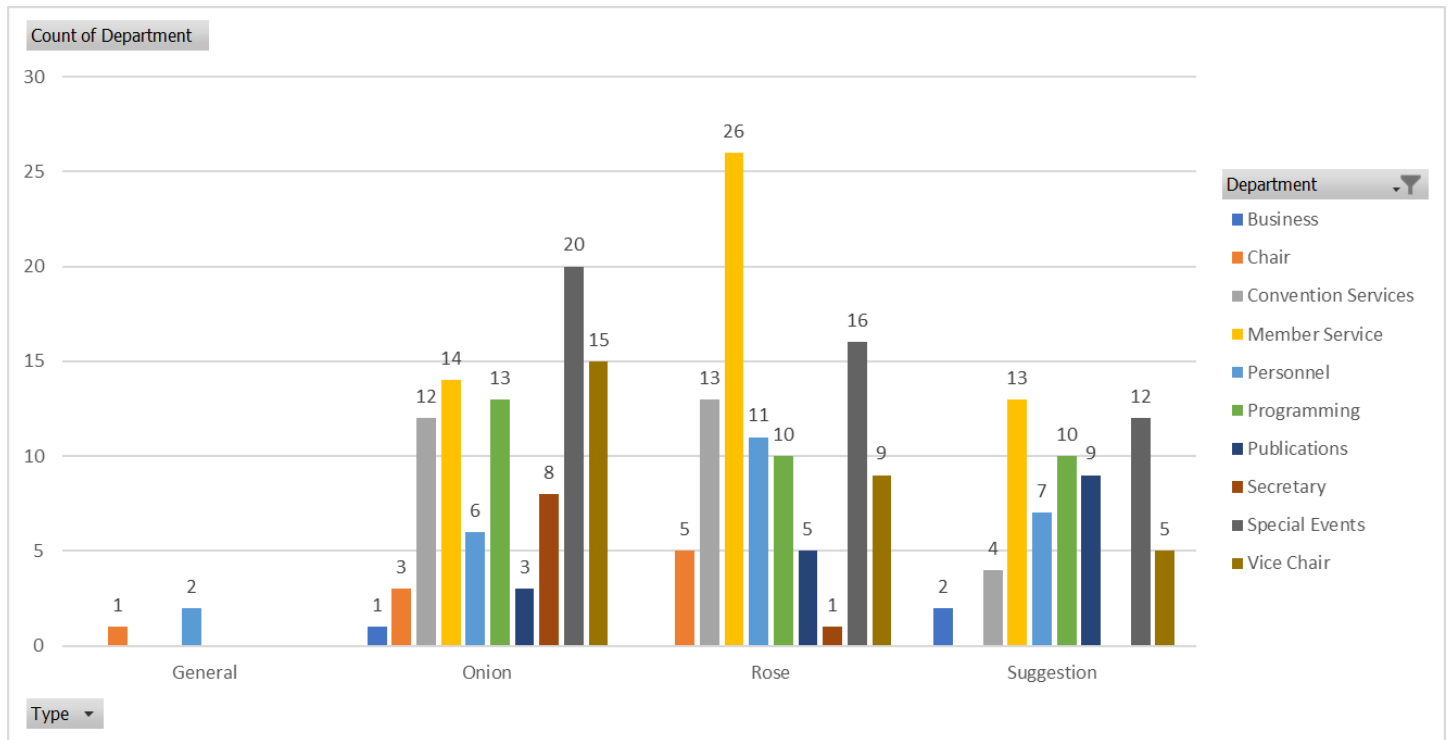
## Onions

At a department level, Special Events (20), Vice Chair (15), Member Services (14), Programming (13) and Convention Services (12) were the top 5 areas commented on by the public.

## Roses

At a department level, Member Services (26), Special Events (16), Convention Services (13), Personnel (11) and Programming (10) were the top 5 areas commented on by the public.

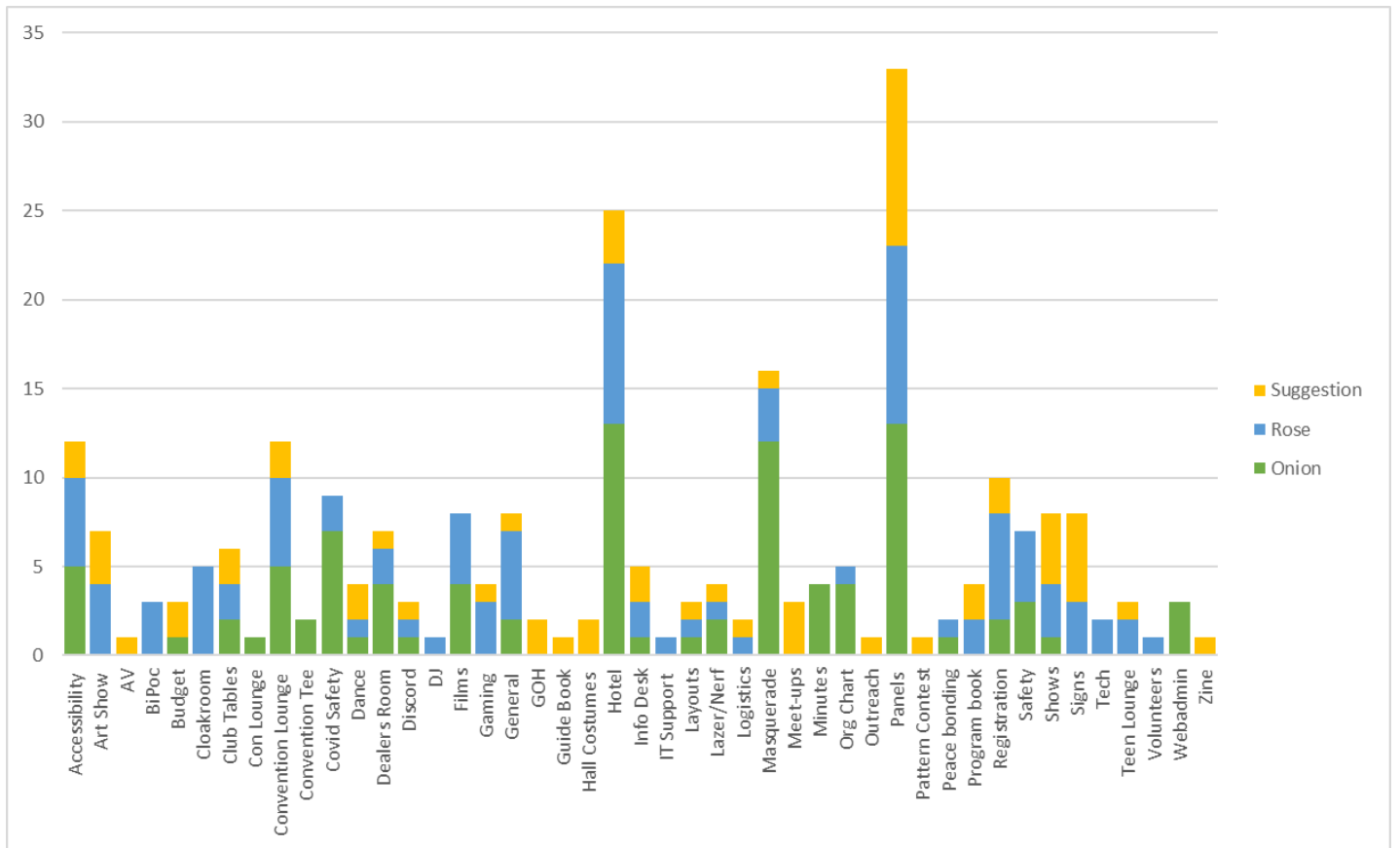
## The following tables compare Onions and Roses by Department



Department	General	Onion	Rose	Suggestion	Grand Total
Business	0%	1%	0%	3%	1%
Chair	33%	3%	5%	0%	4%
Convention Services	0%	13%	14%	6%	11%
Member Service	0%	15%	27%	21%	21%
Personnel	67%	6%	11%	11%	10%
Programming	0%	14%	10%	16%	13%
Publications	0%	3%	5%	15%	7%
Secretary	0%	8%	1%	0%	4%
Special Events	0%	21%	17%	19%	19%
Vice Chair	0%	16%	9%	8%	11%
<b>Grand Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Department	General	Onion	Rose	Suggestion	Grand Total
Business		1		2	3
Chair	1	3	5		9
Convention Services		12	13	4	29
Member Service		14	26	13	53
Personnel	2	6	11	7	26
Programming		13	10	10	33
Publications		3	5	9	17
Secretary		8	1		9
Special Events		20	16	12	48
Vice Chair		15	9	5	29
<b>Grand Total</b>	<b>3</b>	<b>95</b>	<b>96</b>	<b>62</b>	<b>256</b>

# The following tables compare Onions and Roses by Area



# BUSINESS

Department	Area	Type	Statement
Business	Budget	Onion	501c3
Business	Budget	Suggestion	The budget needs to be discussed at the retreat
Business	Budget	Suggestion	The budget needs to be voted on and approved by the Nov meeting

# CHAIR

Department	Area	Type	Statement
Chair	General	Onion	Not enough parties!!!
Chair	General	Onion	This year was more about seeing my con family then actually attending the convention, because most everything was rinse, repeat.
Chair	General	Rose	Although I was sick The whole time that we were here I still had much fu (Please post this haiku)
Chair	General	Rose	{=
Chair	General	Rose	I love Norwescon. Its comfortable creative and total joy
Chair	General	Rose	Wonderful job and Thank you!
Chair	General	Rose	It was so nice to see people and everyone was so nice
Chair	Safety	Onion	Attendance is also down due to the convention's extreme mishandling of the situation with the burlesque performer from last year's convention. The con should have issued a statement months ago apologizing to the performer and outlining the steps they have taken to prevent a recurrence at future events. The silence has damaged the con's reputation permanently. If a statement is issued now it will look like damage control instead of an attempt to take steps to improve. That's not to say that a statement should not now be issued, but it may be too little too late. We no longer live in a world where such things can be swept under a rug and ignored. Y'all need to do better.
Chair	Timeline	General	How can these (timeline items) be broadcasted to more of the con-com?

## VICE CHAIR

Department	Area	Type	Statement
Vice Chair	Convention Tee	Onion	I did not like the convention t-shirt. Skeletons & horror are not for me.
Vice Chair	Convention Tee	Onion	For the T-shirt next time no skeletons or blood. I don't like (wearing) horror stuff
Vice Chair	GOH	Suggestion	Please consider the SCA or Ampguard King and Queen as GOH
Vice Chair	GOH	Suggestion	Please consider a Science GOH (marine biologist, archaeologist) from one of the local tribes
Vice Chair	Hotel	Onion	The hotel would not allow us to post arrows in the (back) hallway towards the evergreen elevators. If we can do this, less people will get lost
Vice Chair	Hotel	Onion	Please have the restaurant staff alert people as they are being sat for the breakfast buffet when it will be closing. We paid for the full buffet but only got though once before all the food was removed.
Vice Chair	Hotel	Onion	The elevator situation was not okay. Getting down to one elevator is SCARY also it was raining inside them. The hotel need to step up.
Vice Chair	Hotel	Onion	The hotel needs to compensate us for the inconvenience of the elevators breaking down
Vice Chair	Hotel	Onion	Hotel keys were not working. It too 4x to renew the key at the desk and security had to come and reset the lock. This is was resolved but has been an issue
Vice Chair	Hotel	Onion	Room was not clean or clear-- the room was already occupied. We had to go back to the hotel front desk for a new room
Vice Chair	Hotel	Onion	The menu prices were too high - The guide book stated lower prices than the restaurant had in print
Vice Chair	Hotel	Onion	Elevators and flooding in Maxis
Vice Chair	Hotel	Onion	Not explaining charges. Not easy to find freight elevator - 4 hours to get a cup. Lots of little things. Not allowing to gender correctly
Vice Chair	Hotel	Onion	It is understood that the con likely had zero control on the parking situation with the hotel, but it was epically bad. The lot was full by Wednesday evening...
Vice Chair	Hotel	Onion	complaint about parking .It was full by Wednesday evening. Did the hotel not put up the "lot full" signs to scare away park & fly folks like they have in the past?
Vice Chair	Hotel	Onion	My final bill at checkout had parking charges --- timely ness of restaurant too long time
Vice Chair	Hotel	Onion	The timely ness of restaurant was poor. It took too long for orders to come out.
Vice Chair	Hotel	Rose	The food was so much better this year at the bar.
Vice Chair	Hotel	Rose	Love the tots (potato)



Vice Chair		Hotel	Rose	Abby (at Seaports) is AMAZING
Vice Chair		Hotel	Rose	Loved the 3 specialty drinks that were at the bar
Vice Chair		Hotel	Rose	Housekeep was amazing. Able to make bed with all their stuff on the bed
Vice Chair		Hotel	Rose	Housekeeping staff has been very kind and helpful
Vice Chair		Hotel	Rose	The restaurant TO GO menu was great. This was nice to take meals back to the room
Vice Chair		Hotel	Rose	Signs were good
Vice Chair		Hotel	Rose	Check in was amazing because I checked in though the Hilton app so I skipped the line and was able to go straight to my room. So I suggest you tell people the benefit of becoming a Hilton Honors member and to download the app because it makes checking in a breeze. You can always go to the front desk for your cookie later =)
Vice Chair		Hotel	Suggestion	Bring back the waffle fries!
Vice Chair		Hotel	Suggestion	Please turn up the heat in the common areas. IT'S FREEZING. I should have brought my ski clothes.
Vice Chair		Hotel	Suggestion	Need a sword check at the bar

## CONVENTION SERVICES

Department	Area	Type	Statement
Convention Services	AV	Suggestion	Could we have a streamer (YouTube, twitch) of programming
Convention Services	Covid Safety	Onion	No masks next year. If I am paying \$75 I better not be inconvenienced.
Convention Services	Covid Safety	Onion	Masks: the requirement of masks along with vaccination cards. Asking for proof of vaccination was great, totally fine. However the requirement for masks made the event non ADA compliant. Panels were presented with speakers that could not be heard and accommodations were not given to those who are hard of hearing, so fewer folks attended panels. Additionally, specific masks were excluded, or asked to be changed out, making it difficult for folks with vertigo and tactile challenges. Last year there were offers to attend panels online, that worked out for many and allowed for ADA compliance while masks are required.
Convention Services	Covid Safety	Onion	Attendance is partly down due to Covid, and also because of science deniers' reaction to the masking and vaccination policy.
Convention Services	Covid Safety	Onion	Masks are stupid, especially for those of us with vertigo
Convention Services	Covid Safety	Onion	Please decide before making people pay whether there will be vaccinations/mask rules. Much appreciated. =)
Convention Services	Covid Safety	Onion	The mask policy
Convention Services	Covid Safety	Onion	The covid vaccine policy. I had someone in my group that be part of the convention do to the fact he is allergic to the vaccine
Convention Services	Covid Safety	Rose	Thank you for keeping us safe with a great mask and vaccination policy! The right decision isn't always the easy one, and you did right by all your members by creating an inclusive space for people who are at high risk with COVID
Convention Services	Covid Safety	Rose	I really love my @gallifreyone and @norwescon for taking Covid safety seriously.
Convention Services	Discord	Onion	Getting staff onto Discord was hard, more training would be great
Convention Services	Discord	Rose	Discord was great, more elegant form of communications and worked really well.
Convention Services	Discord	Suggestion	People want a year-round conversation/fellowship space, so prioritizing that seems BIG for community building.
Convention Services	IT Support	Rose	Big Happy Rose. Thank you so much for captions in the Grand Ball Room. You made the con <u>SO</u> much better for my deaf husband
Convention Services	Layouts	Onion	Film Fest the tech on Sunday was not correct. The tables and mics were in front of the screens

Convention Services	Layouts	Rose	I liked drop box! It allowed me to reference them and other departments I needed
Convention Services	Layouts	Suggestion	<p>My suggestion would be to measure the width of the passage assuming someone will be sitting in those front row seats. because with no one there, there was enough room for accessibility devices. With someone sitting there, there wasn't enough room.</p> <p>To refresh your memory, The issue was the spacing between the table and the first row of seating in the cascade rooms (evergreen had no issues there). The space is too narrow for rollators and wheelchairs. We specifically had an issue with Cascade 7 and 8 for the Saturday panel Looking Toward the Future.</p> <p>I don't know if the panel table had been moved forward in anticipation of Mermaid Undine needing more room for her chair, but I do know the guy in front wasn't moving his legs, so I had to lift the rollator and go over him, and eventually, Mermaid just plowed through.</p> <p>And now that I know it's not the con hooking the chairs together, I will unhook as I please :-)</p>
Convention Services	Logistics	Rose	The Patowskis are AMAZING
Convention Services	Logistics	Suggestion	There should be music playing during Load In.
Convention Services	Peace bonding	Onion	Peace bonding was never open
Convention Services	Peace bonding	Rose	Peace bonding and Info Desk staff are far and beyond the best EVER bar none. P.S. Bazinga!
Convention Services	Safety	Onion	I miss the voices in my head =( (they did not have a radio)
Convention Services	Safety	Onion	Safety Ambassadors are needed at the dances
Convention Services	Safety	Rose	Thank you for letting us put a badge on the parking lot robot
Convention Services	Safety	Rose	Safety Manager this year is amazing
Convention Services	Safety	Rose	The Safety team was very observant. They were able to assist an attendee without them having to ask
Convention Services	Safety	Rose	Thank you to all who worked very hard --- come to Orycon =)
Convention Services	Tech	Rose	Grand 3 tech was fabulous!
Convention Services	Tech	Rose	Ian from tech was Amazing!

## MEMBER SERVICES

Department	Area	Type	Statement
Member Service	Accessibility	Onion	There was limited live caption in panels with the masks.
Member Service	Accessibility	Onion	Loved close caption and translators at ceremony
Member Service	Accessibility	Onion	The chairs are linked together -- this is horrible
Member Service	Accessibility	Onion	If we mask -- what accommodations are going to be given to hearing impaired
Member Service	Accessibility	Onion	<p>Firstly there are helpful people who if asked will lean into helping</p> <p>1) Parking for disabled. There were not enough stalls and those close are in parked in by the same car all Con. I wonder if since they are parked 21/7 they need that close in disability parking. I saw a person on crutches, I spent 9 months on crutches that is very hard way to travel. I saw disabled with battery powered wheelchairs traveling in from far distant parking places. I wonder if the batteries lasted? Norwescon could do better</p> <p>2) We have a refuge lounge for minorities but do not include the disabled folks. They could be included too. Norwescon could do better</p> <p>3) Hearing disabilities. I think there was only one place we had voice – to – caption. I had sever difficulties in on panel. A moderator couldn't see the need to use the microphone. Two panelists were so soft spoken and inaudible at the front. There were difficulties in the one room equipped to help hearing disabled as well. It is sadly easy to disregard disability when you're not disabled.</p> <p>4) I never saw powered wheelchairs in hospitality. Didn't personally see them in the halls and only once the crutch con-goer. I wonder if they got discouraged and gave up? Please try to help the disabled.</p> <p>Better a) disabled parking b) better access to the hearing helps c) have security watch for disabilities and offer help (been done at pervious Norwescon's).</p> <p>IF I was giving a letter grade to Norwescon (A-F). I personally would give a D grade.</p>
Member Service	Accessibility	Rose	Lorree Parker --- APPLAUSE
Member Service	Accessibility	Rose	This was a factor to allow me to come. The family has health issues felt they could come and they felt protected and included
Member Service	Accessibility	Rose	Thank the DJ -- the lights were less strobe to not have a seizer

Member Service	Accessibility	Rose	LOVE THE TEAM - kind, observant
Member Service	Accessibility	Rose	The hygiene products were also remarkably thoughtful.
Member Service	Accessibility	Suggestion	Accessibility issue (At Art Show): Had to keep my bag on me because I can't carry all my medical supplies (medical information card, epipen, inhaler, Benadryl, other medications for allergy/seizure/rash reactions, etc.) in one hand (other uses cane). Request: Small clear plastic baggies for those who need to carry medical equipment?
Member Service	Accessibility	Suggestion	Would like clear masks provided for panels to be able to read lips
Member Service	Art Show	Rose	Thought the art show staff worked above & beyond! Great Staff for being short staffed
Member Service	Art Show	Rose	Loved art show. Stunning
Member Service	Art Show	Rose	Bag Check staff was nice
Member Service	Art Show	Rose	Art show was amazing
Member Service	Art Show	Suggestion	Need more scanners for check in and check out of art
Member Service	Art Show	Suggestion	A little note that showed that the vote was a 2-sided ballot
Member Service	Art Show	Suggestion	Would like to see the auction back
Member Service	BiPoc	Rose	I really loved having a nice place to de-compress. Thankyou!!
Member Service	BiPoc	Rose	Thank you! <3
Member Service	BiPoc	Rose	Yes- Thanks! <3
Member Service	Club Tables	Onion	Need one source to define and list table exchange agreements with other groups
Member Service	Club Tables	Onion	The entrance to the convention, as you walk to registration, was like walking through a geocities ad page...it was just booth after booth of "look at this 'better' con".
Member Service	Club Tables	Rose	Club table layouts were great! Let's do it again.
Member Service	Club Tables	Rose	Bring back the SCA!
Member Service	Club Tables	Suggestion	We had last minute weavers (fiber arts) associated with SCA and The Royal Manticoran Navy (TRMN) that were heavily visited. Please invite them back
Member Service	Club Tables	Suggestion	Should the last minute weavers (SCA and TRMN) be at the club tables or Art in Action?

Member Service	Dealers Room	Onion	I was disappointed that I couldn't purchase the PK Dick winner and special citation (or any of the nominees, for that matter) in the dealer's room. I asked a staff member at the small desk up front and they said they were unaware of any dealer that had such books at the convention. I am not sure I saw books from our Writer Guest of Honor (GoH) either, but I wasn't looking as closely for those.
Member Service	Dealers Room	Onion	There was no notice that the dealers room was sold out
Member Service	Dealers Room	Onion	No one was selling PK DICK, GOH, Panelist books -- there needs to be a dealer
Member Service	Dealers Room	Onion	The dealer's room used to have way more booths.
Member Service	Dealers Room	Rose	Love the new dealers
Member Service	Dealers Room	Rose	I spent too much money in the dealers
Member Service	Dealers Room	Suggestion	Offer them a membership that includes parking and internet-- even add that to the cost of the membership. This way they won't feel like we are nicking and diming them after the fact
Member Service	Info Desk	Onion	The desk was too far into the walkway and caused traffic jams and accessibility issues for walkers/wheelchairs. Can it be moved further back?
Member Service	Info Desk	Rose	Peace bonding and Info Desk staff are far and beyond the best EVER bar none. P.S. Bazinga!
Member Service	Info Desk	Rose	I loved the info desk's pronoun stickers. They were a great idea.
Member Service	Info Desk	Suggestion	Have all the single days of programing printed documents available on the first day. Thursday so many attendees were complaining they had to come back each day
Member Service	Info Desk	Suggestion	The Info table and Zine need to talk pre-con regarding display and layout
Member Service	Registration	Onion	The Covid wrist band was intrusive and redundant. The registration person stated it need to be on the wrist or alternately on the badge-- I want to take off at will
Member Service	Registration	Onion	We need new registration computers are needed
Member Service	Registration	Rose	Keep up the good work. I like this con that is why I come back
Member Service	Registration	Rose	Registration was amazing
Member Service	Registration	Rose	Pre-registration was easy
Member Service	Registration	Rose	Great new name tags
Member Service	Registration	Rose	I love the new badge size. I love the lanyard

Member Service	Registration	Rose	Registration went smoothly! I didn't even have to fuss with my kiddo's registration this round, that's the first time in 9yrs. The QRcodes are awesome. Having the times for things on the back of the badge is a great touch as well.
Member Service	Registration	Suggestion	There should be a separate line for pre-paid and day of purchases.
Member Service	Registration	Suggestion	(When doing registration) asking for an email address is OK, but not for a home address. Why do I need to give a home address? The computer will not accept my registration without a house address
Member Service	Teen Lounge	Rose	My kids liked the lounge A LOT.
Member Service	Teen Lounge	Rose	We did like the teen corner and the old school arcade games that was a really nice touch.
Member Service	Teen Lounge	Suggestion	They (teen lounge) would like to be closer to where the rest of us are (wing 7)

# PERSONNEL

Department	Area	Type	Statement
Personnel	General	Suggestion	<p>Here's my elevator pitch: Norwescon goes up against Sakuracon every year, and I'm seeing less and less young people every year (other than children of regular attendees). I think having Norwescon sponsor "scaffolding" panels at other more youth oriented events might really help funnel some more people in.</p> <p>Consider this one: <a href="https://www.rentoncityretro.com/?d=1">https://www.rentoncityretro.com/?d=1</a></p> <p>This is a retro gaming convention in Renton, May 14th and 15th. This hits several marks for my ideal event:</p> <ol style="list-style-type: none"> <li>1. Nerdy</li> <li>2. Something really youth oriented (video gaming)</li> <li>3. Local</li> <li>4. Small</li> </ol> <p>So at an event like this, I'd want to do something like one of the following:</p> <ol style="list-style-type: none"> <li>1. "The Sci-Fi Fantasy roots of great retro games" and riff on stuff like Krull (80s fantasy movie that made a pretty good arcade game), Impossible Mission's cyberpunk roots / connections...</li> <li>2. "Fiction at the Arcade, long before Stranger Things" Talk about The Last Starfighter, Cloak and Dagger, Tron (The more I think about Tron, that could be a panel unto itself!)</li> </ol> <p>If it goes well, we pass out cards for Norwescon (the postcard-sized, "Hey look there's a cosplay contest and burlesque show" style), and maybe work the farm team there for other Norwescon convention talent (just looking at Renton City Retro, I see gamerdads and SciFiMonkeys on their sponsor list).</p> <p>I'm totally willing to help coordinate this, but I cannot do it under the imprimatur of Norwescon without talking it over with ConCom, so I figured I'd start here. :)</p>
Personnel	Cloakroom	Rose	Could Norwescon start sponsoring panels for other events?
Personnel	Cloakroom	Rose	24hr cloak room is great. It made my con.
Personnel	Cloakroom	Rose	Having the cloakroom open again was nice. The folks there are so welcoming and engaging.
Personnel	Cloakroom	Rose	Cloak room staff are the best! Everything is running smoothly for me.
Personnel	Cloakroom	Rose	Yay! Cloak Room is back! Suspiciously zombie free....
Personnel	Con Lounge	Onion	The individual wrapped sandwich fixings seen like a ton of waste
Personnel	Convention Lounge	Onion	A new issue that bothered me this year was that every evening the Hospitality Suite ejected all of the normal convention attendees so that they could have some sort of elitist party for "pros" only. The evenings are traditionally the most popular time for us peons to hang out in Hospitality, so it didn't seem fair or practical. The con could easily have arranged for a separate room for a pro party.
Personnel	Convention Lounge	Onion	More microwaves that work



Personnel	Convention Lounge	Onion	There should be more signage and/or help identifying where the convention lounge and food resources are.
Personnel	Convention Lounge	Onion	Moving Hospitality to the Penthouse was wrong especially when the elevators were not working.
Personnel	Convention Lounge	Onion	There were no vegetarian options. Please at least have peanut butter. Thank you
Personnel	Convention Lounge	Rose	MICHALE PINNIK amazing job in hospitality - there was food at all times- very personable-
Personnel	Convention Lounge	Rose	Thank you for gluten free food options
Personnel	Convention Lounge	Rose	there were allergy friendly food options and no cross contamination
Personnel	Convention Lounge	Rose	The lounge on the 13th floor
Personnel	Convention Lounge	Rose	Hospitality was impressive, responsive and welcoming
Personnel	Convention Lounge	Suggestion	Hand soap dispensers next to the washroom sinks would be fantastic for food residue resistant to hand sanitizer, and increased cleanliness
Personnel	Convention Lounge	Suggestion	Spend a bit on more pre-made sandwiches to avoid waste of time and other resources used in making kits
Personnel	Meet-ups	Suggestion	People said they would like social events without alcohol. Maybe a specific event in the con suite at a specific time?
Personnel	Meet-ups	Suggestion	More meetup type socials. The WorldCon 2025 tea party was very popular and people want to social time without alcohol.
Personnel	Meet-ups	Suggestion	We should have more daytime non-alcoholic socials/mixers like the WorldCon Seattle 2025 tea party
Personnel	Outreach	Suggestion	Sponsor a writing contest for local high schools with a prize of a weekend membership
Personnel	Volunteers	General	Are we going to lose people to World Con 2025 (Seattle)? How do we cope?
Personnel	Volunteers	General	How are we recruiting new staff/volunteers in order to grow?
Personnel	Volunteers	Rose	We may have had fewer volunteers but SO GOOD <Heart> them all and the willingness to jump in outside of their departments

# PROGRAMMING

Department	Area	Type	Statement
Programming	Panels	Onion	The rules about panelists not showing up were unclear for Pro-Services staff
Programming	Panels	Onion	The biggest one is in regard to programming. The panels were either the same or so similar that there was little to no interest. My tween didn't go to a single panel this year because they either went to them previous years or there was zero appeal for their age group.... As an adult, I personally attended 5 events: Single pattern, murder mystery, trivia, monster mash and glitter tattoos (which was serious fun for all ages)
Programming	Panels	Onion	I went to this panel expecting to have a great time listening to authors build a story on the fly and was really disappointed by one of the panelist's (Frank Morin) unnecessary comments relating to gender. His first comment, focusing on what type of character to develop, asked the audience a basic question asking if the character should be a man or a woman. In my mind, this is just an unfortunate thing that happens for a lot of cis people when they don't really think but it doesn't tend to be malicious. However, when an audience member replied back about non-binary options, Frank just wanted to discuss that he just wants to keep things simple and not get "too complicated." This comment definitely rubbed me the wrong way but I was willing to move forward. However when he then asked "what biological sex" the character was I felt more compelled to challenge that by asking him what he meant. This was responded with "their biological sex" and that he wants to stick with that instead of "whatever they identify as" to keep things simple. Comments like these tend to lean towards transphobia and seem so completely unexpected at a convention that has a mission to uplift marginalized voices. It was really disappointing to have this experience, especially in a panel that was supposed to be a fun creation on the fly. I also wonder if his feelings on "complicated" genders also means that he doesn't believe in "complicating" stories by having BiPoc. It really makes me question what other things I can expect to see at the convention as well as worrying about the other panels I had planned to see that also have him as a panelist unfortunately. As a first-year Norwescon member I just found the whole experience disappointing.
Programming	Panels	Onion	I found going to panels were not useful due to the masks. If masking is next year does not justify the cost of membership
Programming	Panels	Onion	Choice of panels were poor- limited science with the education -- would like more military history
Programming	Panels	Onion	Missed closing due to miscommunication. (printed to be in OLY was moved to Evergreen)
Programming	Panels	Onion	Very few ADULT (21+ NSFW) tracks

Programming	Panels	Onion	Looking for a large printout of the schedule
Programming	Panels	Onion	Having a panel for/about Neurodivergent people at 10am isn't the best
Programming	Panels	Onion	Why was there no music track?
Programming	Panels	Onion	I was disappointed to not see Native American representation. My ancestors were Native American and to see the lack of representation was troublesome.
Programming	Panels	Onion	As always, again this year Norwescon was well-organized and efficiently run. Unfortunately, when considering priorities, we attendees care rather less about the efficiency of the operation than we do about the content/delight of the experience. Central to our satisfaction about the convention is whether we find the programming appropriate, interesting and diverse. Much to my astonishment and consternation, for many years, despite many of us having complained previously, committee members have completely lost sight of the fact that this is supposedly a SCIENCE Fiction Convention. When in past years I have occasionally mentioned the shortage of Science panels to the programming staff, they have shrugged and stated they don't know anything about Science. They offer the fact that they have some NASA space panels. Well, yeah that is applied science, but what has been missing is all the hard sciences like physics, astrophysics, biology, chemistry and technologies like computing and electronics. There should be one or two programming tracks with science panels every hour. I'm sorry, but because the science programming is the highest priority besides author programming, it is absolutely essential that the person in charge of Programming find someone knowledgeable to set up the Science tracks. In the past I tried providing a list of good science topics but the non-science programming people didn't use them. Only after the fundamental science and fiction/author programming has been established should the variety of other programming be prioritized. I am really tired of attending a mediocre Fantasy Convention instead of the appropriate traditional excellent Science Fiction Convention that Norwescon used to be
Programming	Panels	Onion	A lot of panels were cancelled late -- and there were people waiting but were turned away
Programming	Panels	Rose	Pro party every night was nice
Programming	Panels	Rose	I adored the con as always, kudos to the science and space tracks. Sad there was no Peter Glaskowsky. I always look forward to Dan Dubricks presentations, especially The Rest of the World in space.
Programming	Panels	Rose	I had a good interaction with the GOHs --
Programming	Panels	Rose	The workshops were amazing -- the topics did not repeat from year to year and this is great because not the same from other
Programming	Panels	Rose	Young Adult was great. I went to as YA as adult panels this year
Programming	Panels	Rose	Thank you for make a movie panel -- this was the reason for coming

Programming	Panels	Rose	I have Auditory dyslexia -- I appreciate that the room had AV to close caption.
Programming	Panels	Rose	KUDOs to programming staff-- there were new people -- booked all day
Programming	Panels	Rose	Programming was good or better than last year
Programming	Panels	Rose	I enjoyed the science, social, cultural panels.
Programming	Panels	Suggestion	Invite literary agents to provide feedback to aspiring writers
Programming	Panels	Suggestion	Invite a couple of model railroad people to be panelists. steam/steampunk mini track
Programming	Panels	Suggestion	SCA mini track
Programming	Panels	Suggestion	So you have a great fannish collection – now what? Attorney for wills living wills, how to have the collection appraised.... Norwescon does have a member who is an end of life planning attorney
Programming	Panels	Suggestion	I would suggest asking tweens/teens what they want from a Sci-Fi/fantasy literary convention. Perhaps a guest from TikTok or a Weird facts, research for your writing. Something video game oriented. A mocktail social hour or teen center for drop ins, a "you teach" make-up. scavenger hunt. Science experiments (rain cloud with shaving cream, dying flowers or celery, making your own lava lamp or cloud dough.
Programming	Panels	Suggestion	Have a Mature Moster mash.
Programming	Panels	Suggestion	Bring back movie pre-views
Programming	Panels	Suggestion	More Science programs for adults and engineers
Programming	Panels	Suggestion	More Tween stuff. Wasn't sure that an 11yr old could hand in the teen lounge. Don't conflict the youth lightsabers with the teen writing, Percy Jackson + YA reading panels, Making comics, Interactive science
Programming	Panels	Suggestion	Please invite SCA to do demos on Sunday again

## PUBLICATIONS

Department	Area	Type	Statement
Publications	Guide Book	Suggestion	GO PAPERLESS! No pocket programs!
Publications	Program book	Rose	Love Guide Book -- Loved that the panelist could upload documents to the program after to the panel
Publications	Program book	Rose	The cover and art in the souvenir book was amazing
Publications	Program book	Suggestion	It would be useful if in the printed schedules t were labeled which track they are part of (i.e. writing, science). This is done in the digital Guide Book
Publications	Program book	Suggestion	Would like the daily printed programs were available on day one -- they were only available the day of.
Publications	Signs	Rose	Loved sign when the elevators were down -- able bodies to take stairs -- would like see "flash" warnings
Publications	Signs	Rose	Hospitality is on 13 and the elevator states PH
Publications	Signs	Rose	We commissioned the art for the signs for the accessible seating. Love it!
Publications	Signs	Suggestion	In additional to a sign by the entrance to the hall to the back Evergreens elevator- maybe post a map to the pillar? Or lay down color tape to follow to the elevators?
Publications	Signs	Suggestion	Would like see "flash" warnings
Publications	Signs	Suggestion	Signs in the hallway to show how to get to the evergreen elevators
Publications	Signs	Suggestion	Signs to warn when there is "flashing" or "strobe" lighting
Publications	Signs	Suggestion	Please provider a diagram to the back elevator. The hotel took down the signs that were made
Publications	Webadmin	Onion	It was very easy to get locked out of Norwescon email account
Publications	Webadmin	Onion	Having a whole separate mail box (email address) does not work for everyone. This is a barrier to volunteers
Publications	Webadmin	Onion	Process to get the Norwescon email unlocked needs to be standardized
Publications	Zine	Suggestion	The Info table and Zine need to talk pre-con regarding display and layout

## SECRETARY

Department	Area	Type	Statement
Secretary	Minutes	Onion	Meeting notes (exec and concom) need to be voted on and posted to the concom
Secretary	Minutes	Onion	Executive meetings need to be public again
Secretary	Minutes	Onion	Meeting notes were not published in a timely manner. At least 2 pre-event ones were missing
Secretary	Minutes	Onion	The Meeting Notices policy (V15.1, pg26) says Meeting Notices are to be posted to the Norwescon and Norwescon-Concom Google groups Mailing List (as well as other places). No such notices were posted on these lists for NWC45 meetings
Secretary	Org Chart	Onion	Onboarding was messy and took way too long, there was a disconnect with what was submitted and what happened
Secretary	Org Chart	Onion	Onion the org chart was never corrected even after requested corrections
Secretary	Org Chart	Onion	On boarding was confusing and needs work
Secretary	Org Chart	Onion	Not having a single source of truth org chart was a pain
Secretary	Org Chart	Rose	I appreciate the on boarding. This idea was needed.

## SPECIAL EVENTS

Department	Area	Type	Statement
Special Events	Dance	Onion	Fewer white men DJs
Special Events	Dance	Rose	The dances were great
Special Events	Dance	Suggestion	Please provider a noticeable safety volunteer resource for ensuring con polices are being observed.
Special Events	Dance	Suggestion	More decades of music, more genres and bring back historical dance
Special Events	DJ	Rose	The DJ's did a <u>great</u> job at the dances
Special Events	Films	Onion	Film Festival needs less sessions with only the best moves. They don't need the same number of session but they need to be earlier.
Special Events	Films	Onion	It was overheard that a group was not going to the second session of the Film Festival because the quality of the first session was so poor
Special Events	Films	Onion	Film Festival needs to start earlier. After 10PM the rooms emptied out
Special Events	Films	Onion	The social media posts for the films did not go out to the concom
Special Events	Films	Rose	Thank you for bringing back "make a movie" panel. Please bring it back next year
Special Events	Films	Rose	Loved the new room and the new layout
Special Events	Films	Rose	Combining the "Make a Movie" screening with the "Best Of" worked very well
Special Events	Films	Rose	"Best of" worked well. It was a crowded room
Special Events	Gaming	Rose	Gaming library in Cascade 13 was AMAZING! Please keep it here!
Special Events	Gaming	Rose	Cascade 13 again -- there were lots of people
Special Events	Gaming	Rose	Pinball was fun! -- little kids need a stool to reach
Special Events	Gaming	Suggestion	A stool is needed at the pin ball machines for kids and short adults
Special Events	Hall Costumes	Suggestion	Crop the backdrop out of the top of the pic so costumes are as large on screen as possible.
Special Events	Hall Costumes	Suggestion	Should have more than one piece of music that cycles, or a much longer piece.
Special Events	Lazer/Nerf	Onion	Nerf battel on Saturday night was usurped by lazer tag, HOW RUDE
Special Events	Lazer/Nerf	Onion	The room Lazer tag was in Saturday night was not big enough to accommodate the 50+ players who showed up to play
Special Events	Lazer/Nerf	Rose	Nerf is always a hit

Special Events	Lazer/Nerf	Suggestion	Perhaps indoor axe throwing or fort building with cardboard, sheets and close pins
Special Events	Masquerade	Onion	Please tone the video wall down in the brightness
Special Events	Masquerade	Onion	Multiple Awards to one group of contestants was not good.
Special Events	Masquerade	Onion	Awards to too few contestants
Special Events	Masquerade	Onion	Multiple Awards to one group of contestants was not good.
Special Events	Masquerade	Onion	Do we need addresses on the forms? Does Norwescon need mailing addresses for anything.
Special Events	Masquerade	Onion	Face Mic on Richard – bring down fader during off-mic conversations. Nobody got Richard his reading glasses – for the whole show?
Special Events	Masquerade	Onion	Screen – Wow, is it bright! And those round lights on each side, too. I was right in their path, they glared at me after each performance. My eyes had trouble dealing with the high contrast of bright light from the screen and moderate light for the performances
Special Events	Masquerade	Onion	Ninjas/guides shouldn't be wearing heavy clogger shoes. Clump, clump, clump.
Special Events	Masquerade	Onion	There is a calcified ingrained belief that the judging system is so foolproof that half-time won't take long at all. Time and again this has proven to be WRONG – Richard SHOULD NOT have to VAMP, it's embarrassing. Overstock half time with stuff, make it an attractant to the Masquerade.
Special Events	Masquerade	Onion	Streaming had technical issues
Special Events	Masquerade	Onion	Please make the masquerade more disability friendly (aisles were too close, strobe light warning)
Special Events	Masquerade	Onion	The criteria for the Masquerade (i.e. length of presentation and other restrictions) were no given until after applications were submitted for the Masquerade
Special Events	Masquerade	Rose	Great Masquerade!
Special Events	Masquerade	Rose	Ninjas were wonderful
Special Events	Masquerade	Rose	It was too crowed in the seating area
Special Events	Masquerade	Suggestion	Make the video wall black between Masquerade entries
Special Events	Pattern Contest	Suggestion	Pattern Contest – Need 2 picture files: one of all entries that cycles, one of winners only.
Special Events	Shows	Onion	There was disappointment that there was no Adult shows like Fetishfashion, or burlesque or others that have been done in the past
Special Events	Shows	Rose	Appreciated that you moved on from the burlesque. Good planning and good cleansing.



Special Events	Shows	Rose	Thank you for finally pulling the plug on the boring, poorly-run, and exploitative burlesque show. So many people were happy to have better things using that time and space. THANK YOU for listening.
Special Events	Shows	Rose	Pub Quiz was great
Special Events	Shows	Suggestion	I don't see any performers on the schedule this year. Have you discontinued the practice of having musicians entertain the populace?
Special Events	Shows	Suggestion	Would like to see an improve show
Special Events	Shows	Suggestion	Would like concerts/music person
Special Events	Shows	Suggestion	Signs to warn when there is "flashing" or "strobe" lighting