

Norwescon 40 Onions and Roses Report

<u>Year</u>	<u>Source</u>	<u>Executive</u>	<u>Department</u>	<u>Type</u>	<u>Comment</u>
NWC40	Post-Con Mtg	Business	General	Comment	There was a glitch in Convention Master program. It is being worked on. Means we can't close the Art Show, other business items for awhile.
NWC40	Post-Con Mtg	Business	General	Comment	Using a new credit card processor (needed at the last minute) worked great, and we spent about 50% less on credit card fees this year. Had 7 units for on-site credit card processing.
NWC40	Post-Con Mtg	Business	General	Rose	Communications with new bank branch personnel was much smoother than last year.
NWC40	Post-Con Mtg	Business	General	Rose	Business department was a lot of fun!
NWC40	Post-Con Mtg	Business	General	Comment	It would be helpful to have purchase cards for future conventions.
NWC40	Post-Con Mtg	Business	General	Rose	Kudos to Security team that worked with Business.
NWC40	Post-Con Mtg	Chair	General	Rose	Thanks for being Chair for the last three years - this got applause.
NWC40	Post-Con Mtg	Chair	General	Rose	Thanks to people who are still doing things for the convention, even after the con.
NWC40	Email	Chair	General	Rose	You guys were fantastic.
NWC40	Post-Con Mtg	Chair	General	Rose	We are more family-inclusive now - this is a kudo.
NWC40	Facebook	Chair	General	Rose	Great panels, interesting people, and all-around fun!
NWC40	Facebook	Chair	General	Rose	Thanks to all for making us so welcome. It was great to see everyone.
NWC40	O&R Panel	Chair	General	Rose	Member smiled through the convention, knowing the ConCom were wonderful people.
NWC40	Facebook	Chair	General	Rose	NWC is marvelous in the old-fashioned sense of the term. Marvels await around every turn.
NWC40	Post-Con Mtg	Chair	General	Rose	The convention this year was excellent overall. The panels were great and all of the other events were great, too!
NWC40	Facebook	Chair	General	Rose	The Con was so much fun we're probably going back next year in spite of the long waits at the [Canadian] border (both ways) and the expense.
NWC40	Facebook	Chair	General	Rose	Thanks for an amazing convention! This was, by far, the best Norwescon I've been to. Kudos for everyone who put it on, and a special shout out to [staff member] for all her work on the writing tracks!
NWC40	Email	Chair	General	Rose	I had a blast at the convention this year. I hung with mermaids and helped make a movie. My only complaints are; not having a Sugar Daddy to buy me more shiny things in the Dealer's Room, and not figuring out that GuideBook had a bunch of cool features until Sunday afternoon.
NWC40	Facebook	Chair	General	Rose	There was a serious lack of time to get to the Dealers Room and Art Show. There were just too many good panels! WORSE there were too many hours where there were two or three panels worth attending. A longer panel schedule isn't really doable with the last panel starting at 11 PM already! Lunch and dinner were a challenge! Great work, keep it up!
NWC40	Facebook	Chair	General	Rose	A shout out to the folks on ConCom & other attendees for working to incorporate consent culture into the con. This year was measurably better in that regard.

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NWC40	Facebook	Chair	General	Rose	<p>I'd like to give a special shout-out to all of the male-presenting folks I encountered at the convention who, without exception, were so committed to consent that it was actually disorienting. From the guy who snapped his eyes up when he realized my cleavage flash was accidental when I was tying my boot, to the ones who insisted that the contact information exchange involved giving me the option to reciprocate at another time to make sure they weren't getting a polite response instead of an earnest one, y'all were a stark contrast to my usual bus-creep day-to-day experience.</p> <p>There are pockets of consent culture in the world, but to be in a space with so many people I didn't know and still find that vibe was special indeed. Keep it up!</p>
NWC40	Facebook	Chair	General	Rose	<p>Can I just say that I love NWC for its inclusivity? Not just this sign and these fliers [pictured], but the panels themselves, including: Writing LGBT+ Characters [in the Post-Patriarcy] [Fri 5pm, Cas11], LGBT+ Meet and Greet [Fri 11am Oly2], social responsibility and "othering" in the horror genre [Horror's Role in Perpetuating Fear of the Other] [Fri 1pm Cas9], other panels on racism and diversity in general, a sensory safe space for neurodivergent people. It's highly disability friendly and everything is wheelchair accessible.</p>
NWC40	Post-Con Mtg	Chair	General	Comment	<p>No book exchange table this year. [Chair said it was her fault, she meant to do it but didn't get to it.]</p>
NWC40	Post-Con Mtg	Chair	General	Comment	<p>There were less "racy clothing" people in the halls in the evenings than in past years. This has been happening slowly over several years, it was noted.</p>
NWC40	Post-Con Mtg	Chair	General	Comment	<p>There were religious protestors in front of the Hotel on Saturday. One person with bullhorn, under 10 people total. No disruption to the Con.</p> <p>One blogger suggested that if they were protesting us, we were doing something right.</p>
NWC40	Post-Con Mtg	Chair	General	Suggestion	<p>Keep NWC focused on literary, costuming, art, etc. Creator-focused rather than just another fandom.</p>
NWC40	Post-Con Mtg	Chair	General	Onion	<p>Con Com Mailing list - Person hadn't been made aware how to get on it. [It is a Google Group, send an email to the chair@ or secretary@ email address.]</p>
NWC40	Facebook	Chair	General	Both	<p>The signs about Con Crud were well-placed and meaningful. However, I still got it and was TKOed Tuesday through Thursday, and the wife got it from me and still has it. I'm losing big chunks of the day to general fatigue from dealing with this crud.</p>
NWC40	Post-Con Mtg	Chair	General	Onion	<p>One member said they were never coming back, citing Burlesque folks (or those dressed like them) accosting their children.</p>
NWC40	Facebook	Chair	General	Onion	<p>We did not go in costume and did not really know anybody there, and this added to our combined sense of being "outsiders". As gay men we felt comfortable enough (it's a very accepting crowd), but we also felt like a bit of an anomaly amongst the rest of the conventioners. ... Ultimately, I've found GeekGirlCon and Emerald City CC to be a bit easier to navigate as a geek convention "outsider". NorWesCon really feels like a convention by and for convention regulars.</p>
NWC40	Comnt Cards	Chair	ADA	Suggestion	<p>Person volunteering to take over ADA Liaison. Contact info provided to Chair(s).</p>

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NWC40	Facebook	Chair	ADA	Onion	The Doubletree was cramped and barely accommodated the many walkers and other mobility devices in attendance.
NWC40	O&R Panel	Chair	ADA	Comment	A special needs person pointed out the amount of time it can take to move from one room to another. She knew she was a distraction though.
NWC40	Post-Con Mtg	Chair	ADA	Onion	People in wheelchairs had trouble moving from the service side of the Con Suite to the seating side.
NWC40	Comnt Cards	Chair	ADA	Onion	Braille function room labels were covered by paper schedules.
NWC40	Comnt Cards	Chair	ADA	Onion	Too many dogs! Limit access to service dogs only. I didn't like someone next to me having their dog on their lap.
NWC40	Post-Con Mtg	Chair	ADA	Onion	Member in a wheelchair was disappointed with lack of access to Arcade.
NWC40	O&R Panel	Chair	ADA	Onion	Several ADA people complained about hotel not being helpful about getting into rooms and other ADA room issues.
NWC40	Comnt Cards	Chair	ADA	Onion	The Hotel sure discriminates against the disabled. The 30-minute limit for a wheelchair-accessible stall probably breaks the law about impeding a handicap stall. Some disabled folks can take 30 minutes just to get out of their vehicle. The Hotel should be ashamed, and NWC should discourage discrimination.
NWC40	Comnt Cards	Chair	ADA	Onion	I paid for my room in advance, in cash, but when I arrived was told my ADA room was no longer available. So they stuck me in the Tower "near the elevator" which was 1/3 of the way down the hall. This is completely unacceptable. No matter where I want to go I have to use the unreliable elevators. (First day of the convention and already one elevator was out of commission.)
NWC40	Post-Con Mtg	Chair	Anniversary	Rose	Loved the history display.
NWC40	Comnt Cards	Chair	Anniversary	Rose	Roses for the Anniversary Swag Bags! The side pocket and flat bottom are blessings.
NWC40	Post-Con Mtg	Chair	Banquets	Rose	Lifetime Banquet rose to Nathan for the one meal I didn't eat by myself in my room. It was tasty.
NWC40	Post-Con Mtg	Chair	Charities	Comment	Charities raised \$650 through donation option on online membership page.
NWC40	Post-Con Mtg	Chair	Charities	Comment	Superhero ribbon sales raised about \$250.
NWC40	Post-Con Mtg	Chair	Charities	Comment	Using Amazon Smile (choosing NWC as a charity while shopping at Amazon) really helps.
NWC40	Post-Con Mtg	Chair	Charities	Comment	How much corporate matching dollars might we get from Boeing? [Unknown. It was noted the corporate matching bucks generated by the Pawtowskis alone pretty much fund our con soft drink budget.]
NWC40	Post-Con Mtg	Chair	ConCom	Suggestion	It would be nice if signing up as ConCom automatically enrolled you in the NWC ConCom mailing list. Or making it opt-out instead of opt-in.
NWC40	Post-Con Mtg	Chair	ConCom	Suggestion	How about a staff-only newsletter that everybody on the Org Chart is automatically signed up for? Send a re-cap of important announcements for staff after meetings.
NWC40	Post-Con Mtg	Chair	Elections	Rose	Elections were very smooth and well run. Ballot box was also really cute.
NWC40	Post-Con Mtg	Chair	Elections	Onion	A staff member didn't like that "None of the Above" was absent from voting ballots.

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NWC40	Post-Con Mtg	Chair	Meetings	Suggestion	Suggest a handbook for new ConCom members, that talks about things available to ConCom. [Pearl Young has volunteered to help create this.]
NWC40	Post-Con Mtg	Chair	Meetings	Comment	Meeting Breakouts were long. If a department needs more time they should meet in advance, as used to be done.
NWC40	Post-Con Mtg	Chair	Meetings	Comment	Post-Con Meeting needs better organization to reduce unnecessary questions that derail the meeting and aren't appropriate during the center sections of the meeting.
NWC40	Post-Con Mtg	Chair	Meetings	Suggestion	Never hold a meeting on a Sunday.
NWC40	Post-Con Mtg	Chair	Meetings	Suggestion	Never hold a meeting on a holiday weekend [Mother's Day mentioned].
NWC40	Post-Con Mtg	Chair	Meetings	Suggestion	Can we go back to calling out Timeline items during meetings, rather than just publishing/emailing them?
NWC40	Post-Con Mtg	Chair	Meetings	Suggestion	Pre-print staff badges for distribution at the last pre-con meeting. I almost missed the event I was supposed to be staffing on Thursday [because I was in the Registration line].
NWC40	Post-Con Mtg	Secretary	Meetings	Onion	Agendas were not always posted online, and not enough paper copies were made.
NWC40	Post-Con Mtg	Chair	Meetings	Onion	This is the second time I have gone to the wrong hotel for our ConCom meeting. We need a code word or something like "site bugaboo." Or notice further in advance.
NWC40	Post-Con Mtg	Chair	Publicity	Suggestion	More advertising of NWC to the public all year long.
NWC40	Post-Con Mtg	Chair	Publicity	Suggestion	We should consider a table at Emerald City ComicCon, which is 4 weeks before NWC in 2018. We could share with other cons and do a group table.
NWC40	Comnt Cards	Chair	Ribbons	Suggestion	Please add "Med" ribbons; a ribbon with a red cross and space for writing problems/directions.
NWC40	Blog	Chair	Social Media	Rose	The Social Media team killed it this year. Follow them.
NWC40	Post-Con Mtg	Chair	Social Media	Rose	Loved the historical picture posts on Facebook, please continue.
NWC40	Twitter	Chair	Social Media	Rose	I had a blast. The social media engagement was very noticeable. A lot of conventions could learn from your example.
NWC40	Post-Con Mtg	Chair	Social Media	Rose	Social Media team did a great job sending things out to membership. Getting membership to read it was a different issue.
NWC40	Facebook	Chair	Social Media	Rose	From Social Media Dept. - I experimented a bit this year with taking some photos and video clips on my phone each day, and then using the new CLIPS app [from Apple Inc.] to create short (less than a minute) "Today at Norwescon 40" videos that went out on our social media channels (each day Wed-Sun). It was a fun little project and I think it went okay; people seem to be enjoying them, at least. Definitely on my "to do next year" list.
NWC40	Post-Con Mtg	Publications	Social Media	Suggestion	Post the Zine on Facebook.
NWC40	Post-Con Mtg	Publications	Social Media	Suggestion	Publish the Zine electronically, send a message to members with a link to the Zine.
NWC40	Email	Chair	Social Media	Suggestion	Ask in advance on social media for music requests for the DJs.
NWC40	Email	Chair	Social Media	Onion	The list of Masquerade winners was not published anywhere. Not on Twitter, the web page, Google search, or daily newsletter at the con. You coulda written it on a whiteboard and Imgurd or Instagrammed it.

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NWC40	Post-Con Mtg	Chair	Social Media	Onion	Using Tweet or Messaging function in Guidebook was not responsive. [It was assumed by members it was more helpful than we intended.]
NWC40	Comnt Cards	Chair	Video Channels	Onion	I missed the con video channel. Please bring it back!
NWC40	Comnt Cards	Chair	Video Channels	Onion	Why isn't Masquerade shown on the hotel TV's anymore?
NWC40	O&R Panel	Chair	Video Channels	Onion	Member hadn't been able to see the Masquerade live, and was hoping to see it on the in-hotel room channels, was that possible? [Not in hotel rooms, but we do have a viewing on Sunday morning in a function room.]
NWC40	Post-Con Mtg	Con Serv.	IT	Suggestion	Have an official NWC Dropbox for use by GOH/author/panel files.
NWC40	Post-Con Mtg	Con Serv.	IT	Suggestion	Any chance we could get Internet access for one computer in Pro Check-in room?
NWC40	Comnt Cards	Con Serv.	Lost & Found	Rose	So happy how well Lost & Found worked. You're all amazing! I'm-a be singin' your praises!
NWC40	Post-Con Mtg	Con Serv.	O&R	Comment	Onions & Roses panel attendance [Su 5pm Ev3] - 45 (NWC39-2016 = 63)
NWC40	Post-Con Mtg	Con Serv.	O&R	Comment	Move Onions & Roses panel to before Closing Ceremonies. Encourage feedback. Make the Closing Ceremonies the real close of the convention.
NWC40	Comnt Cards	Con Serv.	Office	Rose	Wonderful staff! Heather and Jenn [Contreras-Perez] were so great and helpful. A+++
NWC40	Post-Con Mtg	Con Serv.	Office	Rose	Rose to Office staff, they were super helpful and knowledgeable. [This got Multiple kudos.]
NWC40	Post-Con Mtg	Con Serv.	Office	Suggestion	Use the business-class color laser printer in Con Office to print 100-150 copies of the Zine.
NWC40	Post-Con Mtg	Con Serv.	Office	Onion	Wing 7 Parking Passes were confusing; we were told we needed to hand them in so Con could get credit for it. But how to hand them back was confusing and after the con was too late. [Suggested to get through parking gate for the final time, temporarily park in the loading zone and take the parking pass back to the Office.]
NWC40	Post-Con Mtg	Con Serv.	Office	Comment	The Staff Parking system will be revamped for NWC 41.
NWC40	O&R Panel	Con Serv.	Peacebonding	Rose	Thanks for being flexible working with stuff that isn't easily zip-tied.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Kudos to Security team that worked with Business.
NWC40	Email	Con Serv.	Security	Rose	Again this year, the Security team impressed [Programming] with their competence and professionalism. Thank you for doing such a great job.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Hotel security was great at working with NWC Security.
NWC40	Comnt Cards	Con Serv.	Security	Rose	Security was amazing!
NWC40	O&R Panel	Con Serv.	Security	Rose	Worked well to keep hallways clear.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Using hallways for line management was good.
NWC40	Comnt Cards	Con Serv.	Security	Rose	Encouraging the "Worv-People" [sp?] was amazing!
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Kudos to Security for helping with a harassment incident.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Big thank you to Security, due to a problem with a long-time con-goer that helped a person.

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NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Kudos to nighttime Security for handling an incident involving "clothing optional" advocates.
NWC40	Comnt Cards	Con Serv.	Security	Rose	Mr. Valentine (from Security) helped me when I was suffering from a migraine headache. Please tell him thank you from the gal with the leather jacket.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Kudos to Security for helping with an incident involving a few of our pros, they expressed gratitude for how it was handled.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Kudos to the Royal Manticorian Navy - a fan group helping with security and line management.
NWC40	Post-Con Mtg	Con Serv.	Security	Rose	Security people at Reg. on Thursday handled angry people in line well, kudos.
NWC40	O&R Panel	Con Serv.	Security	Suggestion	One Security person working the Reg. line moved people into a ballroom to sit while waiting - a good idea!
NWC40	O&R Panel	Con Serv.	Security	Rose	A dealer during load-in thought the lines for Registration would be a problem to move around, but it wasn't an issue. Good job!
NWC40	Post-Con Mtg	Con Serv.	Security	Onion	Blue gloves were not properly secured away from drunken ConCom.
NWC40	Post-Con Mtg	Con Serv.	Security	Onion	Back Hall Pass clip hole was 1/4" from top and hard to clip to lanyards from Registration. Membership Badge clip hole was 1/8" from top, Back Hall Pass should be too.
NWC40	Comnt Cards	Con Serv.	Security	Onion	I volunteered for Security and they promised training, but the person managing was too busy to provide it. They kept telling me to come back later but they never had time. They were too busy to even consider it or care.
NWC40	Email	Con Serv.	Tech	Rose	From Prog. - Roses (over and over) to Tech, for being so positive, responsive, and willing to deal with pros who ask for stuff at the very last minute.
NWC40	O&R Panel	Con Serv.	Tech	Onion	Ref. Launch Failures: The Oops Factor [Sun 11am Ev3] - A projector was requested for this panel, did not get delivered. [Response from Pgmng. - Projector was requested 3 days before con when original deadline was January. Panelist was informed of this.]
NWC40	Comnt Cards	Con Serv.	Tech	Onion	Easels used in the "Dueling Artists" panel [Sat 4pm Cas9] kept collapsing.
NWC40	Post-Con Mtg	Con Serv.	Tech	Suggestion	Tech needs a new sound mixer, ours is slowly dying.
NWC40	Post-Con Mtg	Con Serv.	Tech	Onion	The big automated mixer in Grand 3 was still too complicated for our needs. Refrain from equipment more complicated than the basic level tech volunteer can handle.
NWC40	Post-Con Mtg	Con Serv.	Tech	Comment	Appreciate DJ's who bring their own equipment. However, the setup/teardown is done by Tech. It is hard to coordinate working late as well as very early.

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NWC40	Post-Con Mtg	Con Serv.	Tech	Onion	<p>The G3 rear-projection screen was used again, with some improvement. But it still is not used enough, too small, took up too much backstage area and most especially was too far away. Screen this year was 90" hi x 120" wide, with letterboxing produced an image 67" high x 112" wide, 324" (27 feet) from the first row. (The bottom of the screen was 64" off the floor.) This is 35% better than last years screen of 67" hi x 88" wide, letterboxed image 37" high x 88" wide. The 19.6° viewing angle is 75% of the SMPTE recommendation, measured at the closest row, and gets worse for seats further back, but is better than last years 15.5° (60%). Because it's so far back it's the same as a 50" wide screen placed 10' from the first row, but better than the 35" of last year. In addition, a lot of space was taken up backstage with the mounting. Any of the other screens we normally rent would be more suitable. (70" "small" tripod = 32.5° 60% more viewing angle - 8'x8' tripod = 43.6° 2+X as much - 10'x10' floor standing = 53.1° 2.5+X more)</p>
NWC40	Post-Con Mtg	Con Serv.	Transportation	Rose	Transportation is awesome.
NWC40	Post-Con Mtg	Con Serv.	Transportation	Rose	Kudos to the Pawtowskis for working on their birthdays.
NWC40	Post-Con Mtg	Con Serv.	Transportation	Rose	Thanks to the folks who helped loading/unloading of the storage unit on Monday.
NWC40	Post-Con Mtg	Con Serv.	Transportation	Rose	Monday team had a snafu that they handled with grace. We got a smaller truck from Penske than we usually get, involving double trips by Transportation. Led to a 1.5 hour delay but we still got out of the hotel by 12:30pm.
NWC40	Post-Con Mtg	Con Serv.	Transportation	Comment	From Transportation - Most floor tarps were replaced with clear carpet film this year, did anybody mind?
NWC40	Post-Con Mtg	Con Serv.	Transportation	Rose	Loved the clear carpet film. Looked nicer.
NWC40	Post-Con Mtg	Con Serv.	Transportation	Comment	How much corporate matching dollars might we get from Boeing? [Unknown. It was noted the corporate matching bucks generated by the Pawtowskis alone pretty much fund our con soft drink budget.]
NWC40	Post-Con Mtg	Con Serv.	Transportation	Suggestion	Pubs should coordinate with Transportation/[Stuffing Party] about the number of books (Program Book/Pocket Program) being printed so that the number of bags/boxes prepared matches the number of books printed.
NWC40	Post-Con Mtg	Member Serv.	Art Show	Comment	Art Auction - Everything donated was sold. Will have about the same amount of stuff next year, as Pat & Doug Booze saved half of the stuff donated from this year for use next year and are now storing it.
NWC40	Post-Con Mtg	Member Serv.	Art Show	Comment	There was a glitch in Convention Master program. It is being worked on. Means we can't close the Art Show, other business items for awhile.
NWC40	Facebook	Member Serv.	Art Show	Rose	The Art Show was excellent, but then it usually is.
NWC40	Post-Con Mtg	Member Serv.	Art Show	Rose	Signs noting hours for the Art Show & Dealers Room were great!
NWC40	O&R Panel	Member Serv.	Art Show	Rose	Loved it, Guidebook even told me the times you could bid on art as well as open hours of the show.

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NWC40	Email	Member Serv.	Art Show	Rose	Liked the artwork in the Art Show and Dealer's Room for updating my wall decorations, and T-shirts for sale for updating self-decorations.
NWC40	Post-Con Mtg	Member Serv.	Artists Alley	Comment	Club Tables = 26. Artists in Action surrendered 3 tables for use by Clubs (Thank you!). There were 6 clubs sharing half-tables. We accommodated everybody that wanted a table.
NWC40	Post-Con Mtg	Member Serv.	Artists Alley	Rose	Loved the face painting lady so much.
NWC40	Post-Con Mtg	Member Serv.	Artists Alley	Suggestion	Consider making Artists in Action a place for Cosplay in Action too.
NWC40	Post-Con Mtg	Member Serv.	Artists Alley	Onion	A member left the con after only half a day because we had less artists in Artists Alley. Not as many painting, drawing, etc.
NWC40	Post-Con Mtg	Member Serv.	Cloakroom	Suggestion	Could sound level in the Dances be monitored with a sound meter? One attendee came to the Cloak Room for earplugs but we had none.
NWC40	Post-Con Mtg	Member Serv.	Club Tables	Comment	Club Tables = 26. Artists in Action surrendered 3 tables for use by Clubs (Thank you!). There were 6 clubs sharing half-tables. We accommodated everybody that wanted a table.
NWC40	Post-Con Mtg	Member Serv.	Club Tables	Comment	Due to the Starbucks coffee station we had to fit 5 tables in one of the bays. It worked but was a bit crowded. Perhaps use skinny tables?
NWC40	Post-Con Mtg	Member Serv.	Club Tables	Rose	Cool there were a lot more Club Tables.
NWC40	O&R Panel	Member Serv.	Club Tables	Rose	Liked that Club Tables were in place and ready early Thursday.
NWC40	Post-Con Mtg	Member Serv.	Club Tables	Suggestion	Need better signs that there are fanclubs down Concourse A & B.
NWC40	Post-Con Mtg	Member Serv.	Club Tables	Comment	Person sitting at a club table saw hotel staff policing club tables (considered con "function space") for compliance with outside food policies. The Hotel is really enforcing the new policy.
NWC40	Facebook	Member Serv.	Dealers	Rose	We had a great time vending, thank you for all you do!
NWC40	O&R Panel	Member Serv.	Dealers	Rose	From a dealer - Wonderful this year. "Like a well-oiled machine."
NWC40	Post-Con Mtg	Member Serv.	Dealers	Rose	My informal survey of Dealers found this year was a huge success. Did not determine a correlation why.
NWC40	Email	Member Serv.	Dealers	Rose	Liked the artwork in the Art Show and Dealer's Room for updating my wall decorations, and T-shirts for sale for updating self-decorations.
NWC40	O&R Panel	Member Serv.	Dealers	Rose	Person using a mobility device noted it was nice to have vendors laid out such that it was easy to get through. Great placement.
NWC40	Post-Con Mtg	Member Serv.	Dealers	Rose	Signs noting hours for the Art Show & Dealers Room were great!
NWC40	O&R Panel	Member Serv.	Dealers	Rose	A dealer during load-in thought the lines for Registration would be a problem to move around, but it wasn't an issue. Good job!
NWC40	Post-Con Mtg	Member Serv.	Dealers	Suggestion	Sort the Dealers Room by type of vendor [in Guidebook].
NWC40	Post-Con Mtg	Member Serv.	Dealers	Comment	Allowing the UW to sell books at the Autograph Party was nice, but seemed oddly exclusive when we have multiple dealers. How did the authors feel about this?
NWC40	Post-Con Mtg	Member Serv.	Dealers	Onion	Felt lack of corset makers was a loss, was wondering why. [Dealer selection is a juried process.]
NWC40	Post-Con Mtg	Member Serv.	Info Table	Rose	Info Table rocked!

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NWC40	O&R Panel	Member Serv.	Info Table	Comment	Had fun volunteering there.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Rose	Info Table was way better than last year, they knew where stuff was.
NWC40	Comnt Cards	Member Serv.	Info Table	Suggestion	Please add "Med" ribbons; a ribbon with a red cross and space for writing problems/directions.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Suggestion	Consider a voters registration table.
NWC40	O&R Panel	Member Serv.	Info Table	Suggestion	Include a clock next to the big programming grid boards in the Lobby.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Suggestion	Put the Zine at the Info Table.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Suggestion	Perhaps just post Zine copies on each poster kiosk, and put them in Plexiglas stands at the Info Table.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Suggestion	Would be great to merge Info Table and Volunteers Table, because of flow.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Suggestion	Need separate signs for Info Table and Peacebonding. A lot of people were very confused.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Onion	Info Table taking over what was supposed to be Peacebonding led to a lot of confusion. Maybe the people setting up the lobby area should learn to read layouts.
NWC40	O&R Panel	Member Serv.	Info Table	Onion	Info Table needs info on how to get to the Evergreen Rooms elevator.
NWC40	Post-Con Mtg	Member Serv.	Info Table	Onion	The only accurate Hotel map was in Guidebook. The Info Table map is old and didn't show the 7106-7108 Lounge. The Pocket Program map still shows the Lounge being in Olympic 2. Need consistency.
NWC40	Post-Con Mtg	Member Serv.	Lobby Services	Suggestion	We need a Freebie Table, somewhere in the building.
NWC40	Post-Con Mtg	Member Serv.	Lobby Services	Comment	No book exchange table this year. [Chair said it was her fault, she meant to do it but didn't get to it.]
NWC40	Post-Con Mtg	Member Serv.	Lobby Services	Rose	Photo Area worked well.
NWC40	Post-Con Mtg	Member Serv.	Lobby Services	Suggestion	Can we set up a Photo Area in the T-Shirt spot on Friday night as well?
NWC40	Post-Con Mtg	Member Serv.	Lobby Services	Suggestion	The Photography dept. should control the Lobby Photo area, not Lobby Services. They have a better understanding of what is required. This year Lobby Services didn't coordinate at all with the Photography Department.
NWC40	Post-Con Mtg	Member Serv.	Lobby Services	Onion	Info Table taking over what was supposed to be Peacebonding led to a lot of confusion. Maybe the people setting up the lobby area should learn to read layouts.
NWC40	Post-Con Mtg	Member Serv.	Peacebonding	Onion	Peacebonding was closed every time I went by.
NWC40	Post-Con Mtg	Member Serv.	Peacebonding	Suggestion	Need separate signs for Info Table and Peacebonding. A lot of people were very confused.
NWC40	Post-Con Mtg	Member Serv.	Peacebonding	Onion	Info Table taking over what was supposed to be Peacebonding led to a lot of confusion. Maybe the people setting up the lobby area should learn to read layouts.

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NWC40	Post-Con Mtg	Member Serv.	Registration	Comment	Warm bodies on-site (badges picked up) = 2,741, up .3% from NWC39-2016. Total memberships (sold) = 3,150, up 3%. NWC39-2016=2,732 warm bodies, 3,045 total memberships. [using same report query for both years - figures quoted in NWC39-2016 O&R Report were based on a different calculation.]
NWC40	Post-Con Mtg	Member Serv.	Registration	Comment	1,600 people arrived in a 4.5 hour time period on Thursday. Some during that period were waiting 90 minutes. By 2:30pm it was down to half an hour.
NWC40	Facebook	Member Serv.	Registration	Comment	From NWC Facebook acct Sat 4/15 4pm - We are nearing capacity! Sunday day passes will not be available! We still have space today, but will be sold out tomorrow!
NWC40	Post-Con Mtg	Member Serv.	Registration	Rose	Kudos there is a realization that issues with Registration need to be addressed.
NWC40	Comnt Cards	Member Serv.	Registration	Rose	Thank you Pat B[ooze] for your help. You knew what to do and were kind besides, it was so appreciated. From the woman older than you who lost her driver's license and badge.
NWC40	Comnt Cards	Member Serv.	Registration	Rose	Very appreciative of the patient, pleasant man at the "trouble" station. I lost a driver's license and con badge and he, with aplomb and a sense of humor, rescued the situation. You are fortunate to have him at that station, as was I. [I did not provide a name.]
NWC40	O&R Panel	Member Serv.	Registration	Comment	Why can't you mail my badge to me?
NWC40	O&R Panel	Member Serv.	Registration	Comment	How many times can you rollover a membership?
NWC40	Post-Con Mtg	Member Serv.	Registration	Comment	Some lack of communication as to how you "showed" your Reg. form with barcode.
NWC40	O&R Panel	Member Serv.	Registration	Suggestion	Fill-in web Reg. form defaulted to state of Alabama. Make it default to state of Washington.
NWC40	Facebook	Member Serv.	Registration	Onion	Could not get the Website login to work and got a canned response when requesting help.
NWC40	Post-Con Mtg	Member Serv.	Registration	Suggestion	Have an iPad kiosk in Lobby running Guidebook. It is not that expensive. It could also be used for Registration.
NWC40	Post-Con Mtg	Member Serv.	Registration	Onion	Registration signage was lacking this year (felt last year signage was better).
NWC40	Email	Member Serv.	Registration	Onion	Only 4 of 6 available Reg. stations were actually open a little after lunch times. There were long lines to register or check in.
NWC40	Post-Con Mtg	Member Serv.	Registration	Comment	Some timeframes are harder to staff in Reg. than others, especially very early mornings.
NWC40	Facebook	Member Serv.	Registration	Onion	Registration was weird...we had to enter the venue, go past Registration to a kiosk, fill out some info, print it out, then take it to the Registration desk we'd already walked past
NWC40	Post-Con Mtg	Member Serv.	Registration	Onion	A rumor the Reg. line was stuck because somebody lost the keys to the register. Was this true? [No, we opened when we said we would open.] [But there were people waiting to register at 8am, and we said we would be open at 8 but didn't]
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Rose	We tried some different ideas with Reg. lines this year, found some issues. There was applause that something different was tried, even if it didn't work.
NWC40	O&R Panel	Member Serv.	Reg-Lines	Rose	Line management was great this year.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Rose	Security people at Reg. on Thursday handled angry people in line well, kudos.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Comment	Some people didn't mind being in line because they could talk to others.

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NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Rose	Sunday morning Reg. line was very short.
NWC40	O&R Panel	Member Serv.	Reg-Lines	Suggestion	One Security person working the Reg. line moved people into a ballroom to sit while waiting - a good idea!
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Rose	Liked the idea of putting Reg. line through Grand 2.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Rose	Liked that the Reg. line went into Grand 2 [where there were places to sit] this year.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Comment	Registration line still needs to be tweaked - though I do understand people will queue.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Comment	Have we considered a different way to speed things along? An example would be how Crypticon's registration went this year; they don't do proper badges except for VIP's and staff.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Suggestion	Wish there was a person playing music for the Registration line, as has happened before.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Onion	Seemed if you didn't pre-register, you went through the line much faster.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Onion	Showed up on Thursday and had to wait over an hour to register.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Onion	Strongly disliked the Reg. check-in process, too many people in line for too long.
NWC40	O&R Panel	Member Serv.	Reg-Lines	Onion	Going thru the online Pre-Reg process is now much longer than just buying a membership on-site, the line is simply enormous.
NWC40	Post-Con Mtg	Member Serv.	Reg-Lines	Onion	It sucked that people who paid on-site had a shorter line than those who paid in advance. What benefit is there to buy ahead? I'd have paid more to get through the line. People were pissed.
NWC40	Email	Member Serv.	Reg-Lines	Onion	A long email from a member who could only attend the convention on Thursday. Found the registration process, "the most disorganized and chaotic line, registration system, and website I've ever seen in my life." Was not made aware of the need to fill out the Registration Form until having been in the "main" line for 90 minutes. Was promised they would be allowed back into their place in line after filling out their Registration Form, this promise was reneged on. After all the time in lines at Registration, had no time to enjoy the Art Show (their main reason for attending) because it was then closed. Felt communication on the Website (hours of operation) and Registration (where to go for what function) could have been more straightforward.
NWC40	Post-Con Mtg	Member Serv.	Reg-Badges	Rose	I love our Badges. Gorgeous.
NWC40	Post-Con Mtg	Member Serv.	Reg-Badges	Rose	Terminal/Badge Printer in Pro Check-In worked really well.
NWC40	Post-Con Mtg	Member Serv.	Reg-Badges	Onion	Badge art contrast was poor.
NWC40	Comnt Cards	Member Serv.	Reg-Badges	Suggestion	Please use lighter art on the Badges so the names are readable. Low art/name contrast makes it hard on my poor eyesight.
NWC40	Blog	Member Serv.	Reg-Badges	Onion	There needs to be more contrast on the name badges. I appreciate the artwork, but the whole point of the badge is to read folk's names. When you can't do that the badge is sorta failing its purpose.
NWC40	Post-Con Mtg	Member Serv.	Reg-Badges	Onion	Back Hall Pass clip hole was 1/4" from top and hard to clip to lanyards from Registration. Membership Badge clip hole was 1/8" from top. Back Hall Pass should be too.
NWC40	Post-Con Mtg	Member Serv.	Reg-Badges	Comment	Is it possible to set your badge to "Badge Name Only" while not entering a badge name, so that there is no name on the badge?

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NWC40	Post-Con Mtg	Member Serv.	Reg-Bags	Rose	The purple anniversary bags were very popular. Those registering whole families took one for each family member, this was not generally the case in the past.
NWC40	Post-Con Mtg	Member Serv.	Reg-Bags	Rose	Can we get the cool Swag Bags next year? They seemed to be cost-effective.
NWC40	Comnt Cards	Member Serv.	Reg-Bags	Rose	Roses for the Anniversary Swag Bags! The side pocket and flat bottom are blessings.
NWC40	Post-Con Mtg	Member Serv.	Reg-Bags	Rose	The Swag Bags were awesome! Also the free stuff in Volunteers, although I can see how a lot of it is dated.
NWC40	Comnt Cards	Member Serv.	Reg-Bags	Suggestion	Have full Swag Bags set aside for all pre-reg people so they get full bags no matter when they arrive. (As opposed to empty, or with no Program Book, etc.)
NWC40	Post-Con Mtg	Member Serv.	Reg-Bags	Onion	Registration was not telling people where the Swag Bags were.
NWC40	Post-Con Mtg	Member Serv.	Reg-Bags	Onion	Confusion as to the process to get a Swag Bag if you checked in Wednesday. [Ask at Info Table.]
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Suggestion	Pre-print staff badges for distribution at the last pre-con meeting. I almost missed the event I was supposed to be staffing on Thursday [because I was in the Registration line].
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Suggestion	Wish there was a way to get lead volunteers registered without the wait.
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Suggestion	Move Staff and Lifetime Member Registration to Pro Check-in.
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Suggestion	Idea of having Pro Check-In doing staff check-in was positively received.
NWC40	Comnt Cards	Member Serv.	Reg-Staff	Suggestion	Have a separate check-in for staff so they are not stuck in line when they could be working instead.
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Suggestion	Staff needs a separate Reg check-in. Had to wait hours just to get a badge while also having to do my con job.
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Onion	I was working the Con all day Wed. and Thur. Was unable to get my badge until late Thu. afternoon. I was very happy that no one questions you if you are wearing a NWC staff T-Shirt.
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Onion	Registering staff on Thursday was hard. It would be nice to have a staff line, it's hard to wait in a long line when you have a Thursday event to run.
NWC40	Post-Con Mtg	Member Serv.	Reg-Staff	Suggestion	Could Life Members and ConCom pick up their badges/packets somewhere other than Registration? If they are (or have) working hard for the convention, maybe some time could be saved (and they could get back to work!) if they could get their registration more quickly.
NWC40	Post-Con Mtg	Personnel	Con Lounge	Comment	We donated 17 loaves of bread to NW Harvest this year.
NWC40	Post-Con Mtg	Personnel	Con Lounge	Comment	The Con Suite layout had one room for food and other room chairs to allow for better flow of traffic.
NWC40	O&R Panel	Personnel	Con Lounge	Rose	Liked variety of servings.
NWC40	O&R Panel	Personnel	Con Lounge	Rose	Staff was very nice. (A person in a scooter that couldn't go into the room got good service.)
NWC40	Post-Con Mtg	Personnel	Con Lounge	Rose	Given the restrictions from the Hotel, there was a good selection of fresh foods. The grapes were great.
NWC40	Post-Con Mtg	Personnel	Signs	Rose	Signs noting hours for the Art Show & Dealers Room were great!

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NWC40	Post-Con Mtg	Personnel	Signs	Rose	Signs at restroom sinks talking about not spreading Con Crud were great!
NWC40	Post-Con Mtg	Personnel	Signs	Suggestion	Need better signs that there are fanclubs down Concourse A & B.
NWC40	Post-Con Mtg	Personnel	Signs	Onion	Registration signage was lacking this year (felt last year signage was better).
NWC40	Post-Con Mtg	Personnel	Signs	Comment	Never saw the Zine, does it need better signage?
NWC40	Post-Con Mtg	Personnel	Signs	Onion	Signs marketing for volunteers was not visible, causing less volunteers.
NWC40	Post-Con Mtg	Personnel	Signs	Onion	The only accurate Hotel map was in Guidebook. The Info Table map is old and didn't show the 7106-7108 Lounge. The Pocket Program map still shows the Lounge being in Olympic 2. Need consistency.
NWC40	O&R Panel	Personnel	Signs	Onion	One of the Green Room location signs was taken Friday of the convention.
NWC40	Post-Con Mtg	Personnel	Signs	Suggestion	Need better signs pointing people to the Evergreen Rooms.
NWC40	O&R Panel	Personnel	Signs	Onion	Wanted signs pointing way up to the Dances, didn't know where they were.
NWC40	O&R Panel	Personnel	Signs	Suggestion	Would Like a sign at HOTEL registration pointing people to CON registration.
NWC40	Email	Personnel	Signs	Suggestion	In the past, we've had "Please be quiet, this is a sleeping room hallway" (or something like that) signs on either end of the Wing 5A hallways to try to keep the noise levels down as people walk between the Rotunda and party Wing 5B. I didn't see those this year.
NWC40	Post-Con Mtg	Personnel	Staff Support	Comment	See Personnel-GR/SS and Programming-GR/SS for comments about Staff Support. Green Room and Staff Support were combined into one room for NWC 40.
NWC40	Comnt Cards	Personnel	Teen Lounge	Onion	Was missed. ("Missing. Please contact if found.")
NWC40	Blog	Personnel	Volunteers	Rose	The staff of volunteers was great. Thank them.
NWC40	Post-Con Mtg	Personnel	Volunteers	Rose	The Swag Bags were awesome! Also the free stuff in Volunteers, although I can see how a lot of it is dated.
NWC40	Post-Con Mtg	Personnel	Volunteers	Rose	Thank you to whomever came around Sunday afternoon to Volunteers with leftover swag, offering it to those still working who might not have had a chance at it.
NWC40	Post-Con Mtg	Personnel	Volunteers	Both	Meet-up space for volunteers was good, but the gaming also in the room was too noisy and distracting.
NWC40	Post-Con Mtg	Personnel	Volunteers	Onion	Too many things going on in the Volunteer's Room. The gaming was so loud.
NWC40	Post-Con Mtg	Personnel	Volunteers	Onion	Signs marketing for volunteers was not visible, causing less volunteers.
NWC40	Post-Con Mtg	Personnel	Volunteers	Suggestion	Would be great to merge Info Table and Volunteers Table, because of flow.
NWC40	O&R Panel	Personnel	Volunteers	Onion	Tried to sign up to volunteer on Thursday, couldn't find anybody to talk to.
NWC40	Post-Con Mtg	Personnel	Volunteers	Comment	Some timeframes are harder to staff in Reg. than others, especially very early mornings.

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NWC40	Post-Con Mtg	Programming	General	Comment	<p>Programming totals NWC40-2017: Total number of scheduled events = 547 Total number of scheduled hours = 679.5 492 events (497 hours) under Programming, 55 events (182.5 hours) under Special Events. (Totals include 48 non-public events (64 hours) - midnight meetings, writers workshops, masquerade judging. Does not include set-ups, room changes, deadlines, or "doors open".) Programming totals NWC39-2016: Total programming events =450 (biggest year in awhile) Total events on schedule = 659 (including set-ups and tear-downs).</p>
NWC40	Email	Programming	General	Rose	Again this year, the Security team impressed [Programming] with their competence and professionalism. Thank you for doing such a great job.
NWC40	Email	Programming	General	Rose	From Prog. - Roses (over and over) to Tech, for being so positive, responsive, and willing to deal with pros who ask for stuff at the very last minute.
NWC40	Post-Con Mtg	Programming	General	Rose	Complaints about not enough space, means we are doing something right.
NWC40	O&R Panel	Programming	General	Onion	Some panels had little room and were tight (due to panel popularity).
NWC40	Post-Con Mtg	Programming	General	Suggestion	Sort professionals by type (writer/musician/etc.)
NWC40	Post-Con Mtg	Programming	General	Suggestion	Have an official NWC Dropbox for use by GOH/author/panel files.
NWC40	O&R Panel	Programming	General	Onion	There were many panels where people were coming into the room halfway in, the resultant door closing sounds caused distractions.
NWC40	Post-Con Mtg	Programming	General	Onion	I wish there were more presentations instead of panels. I found the back-and-forth bantering boring and lacking any real information or content.
NWC40	Post-Con Mtg	Programming	General	Onion	There was confusion in branding - how to differentiate the place where Pros sign in or where workshops are, from the place where pros and staff can relax, versus Presidential Suite where we had programming. (GRSS vs Pro Check-In vs Presidential Suite)
NWC40	Post-Con Mtg	Programming	Autographs	Comment	Allowing the UW to sell books at the Autograph Party was nice, but seemed oddly exclusive when we have multiple dealers. How did the authors feel about this?
NWC40	Comnt Cards	Programming	Children's	Rose	Loved the variety.
NWC40	Email	Programming	Children's	Rose	Availability of kid-friendly events and childcare was great, even though it wasn't something I required.
NWC40	Comnt Cards	Programming	Children's	Rose	Thank you so much for this programming! My kids adored it. Please keep Danielle [Gembala] as moderator.
NWC40	Comnt Cards	Programming	Children's	Rose	Ref. Kid's Masquerade Costume Parade Workshop [Sat 3pm Oly1] I liked the costume creation, though I was unable to make it this year. Perhaps next year?
NWC40	Comnt Cards	Programming	Children's	Suggestion	Sensory Friendly Open Time [Thu-Sun various times Oly1], while an excellent idea and advertised for all ages, only had options for very young children. Perhaps have finger-paint or kinetic sand?

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NWC40	Comnt Cards	Programming	Children's	Onion	It was brought to my attention that at least one person had taken some of the things put out for the Easter Egg Hunt, and were later saying they were the "Easter Bunny" and giving away goodies. It was pointed out to me that the items taken were specifically meant for the Easter Egg Hunt.
NWC40	Post-Con Mtg	Programming	GoH's	Suggestion	Pubs. suggests Programming should ask the GOH's who they would like to write their bio in the Program Book.
NWC40	Comnt Cards	Programming	GoH's	Onion	Toastmaster wasn't included anywhere in the Program Book. Huge Oversight!
NWC40	Comnt Cards	Programming	GoH's	Onion	I was shocked and dismayed that the interviewer for the Nancy Kress Author GOH Interview and Q&A [Sat 4pm Ev1] got the time wrong and showed up 45 minutes late.
NWC40	Post-Con Mtg	Programming	GR/SS	Comment	We donated 17 loaves of bread to NW Harvest this year. [We ordered 18 but received 28 ("The Miracle of the Loaves"), had 19 remaining at end.]
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	GRSS (Green Room Staff Support) name was awesome.
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	A pro commented the Green Room was really nice.
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Terminal/Badge Printer at Pro Check-In worked really well.
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Pro Parties were awesome - Kudos to [2 of the organizers].
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Pros were super understanding about the difference between Green Room and Pro Check-in.
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Heard tons of praise from the pro's about the changes, they didn't even notice the difference.
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Green Room/Staff Support was great. Much thanks to [a staff member] for an awesome job!
NWC40	Comnt Cards	Programming	GR/SS	Rose	[2 Green Room/Staff Support Team Members] were awesome! Very giving and supportive people with big hearts and a great sense of humor. Thoroughly enjoyed my time there - they made it very homey and fun. Thanks!
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Delicious soups!
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Oatmeal every morning in Green Room was really good.
NWC40	Comnt Cards	Programming	GR/SS	Rose	Roses to the Green Room people who helped me find gluten-free, dairy-free food. And it was veggie!
NWC40	Comnt Cards	Programming	GR/SS	Suggestion	Please have non-lactose creamer for coffee and oatmeal.
NWC40	Post-Con Mtg	Programming	GR/SS	Onion	I came into the Green Room at 12 Noon and they still had oatmeal available and hadn't set up for Lunch.
NWC40	Post-Con Mtg	Programming	GR/SS	Onion	Green Room was not prepared to accommodate vegetarians. Once when I went in I was told to search below a table to find some hummus.
NWC40	Comnt Cards	Programming	GR/SS	Onion	I know that food is out of our control, but the Green Room was neither big enough or cozy enough to want to hang out in. Very sad.
NWC40	Post-Con Mtg	Programming	GR/SS	Onion	People in wheelchairs had trouble moving from the service side of the Con Suite to the seating side.
NWC40	O&R Panel	Programming	GR/SS	Onion	Cascade 2 was right next to Pro Check-in in Cas1, made Cas2 panels hard to hear.

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NWC40	Post-Con Mtg	Programming	GR/SS	Onion	Green Room location was inconvenient as you almost had to take an elevator to a sleeping room floor. Is there a better location/room?
NWC40	O&R Panel	Programming	GR/SS	Onion	One of the Green Room location signs was taken Friday of the convention.
NWC40	Post-Con Mtg	Programming	GR/SS	Suggestion	Any chance we could get Internet access for one computer in Pro Check-in room?
NWC40	Post-Con Mtg	Programming	GR/SS	Suggestion	Move Staff and Lifetime Member Registration to Pro Check-in.
NWC40	Post-Con Mtg	Programming	GR/SS	Suggestion	Idea of having Pro Green Room doing staff check-in was positively received.
NWC40	Comnt Cards	Programming	Con Suite	Suggestion	Have a quiet, or introvert, room.
NWC40	Post-Con Mtg	Programming	Con Suite	Onion	Hospitality name change to Con Suite was very confusing.
NWC40	O&R Panel	Programming	Con Suite	Suggestion	Make it more obvious the Con Suite is the replacement for Hospitality.
NWC40	O&R Panel	Programming	Con Suite	Onion	Was too small, not enough room to sit. Not like it was in the past. [We are trying new things this year.]
NWC40	Comnt Cards	Programming	Con Suite	Onion	Very unhappy there was no more Hospitality. Also sad the dinner buffet disappeared. Very annoying, dang it!
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	"Con Mom" was effective.
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Staff Support was great this year!
NWC40	Post-Con Mtg	Programming	GR/SS	Rose	Green Room/Staff Support was great. Much thanks to Caryn for an awesome job!
NWC40	Comnt Cards	Programming	GR/SS	Onion	Person didn't know where staff could get a sandwich.
NWC40	Comnt Cards	Programming	GR/SS	Onion	This was unknown as an option to a lot of staff members, so were being wrongly directed to "New Hospitality" instead. Felt the food and support for staff could be better advertised so staff could better avail themselves of the resource.
NWC40	Post-Con Mtg	Programming	GR/SS	Onion	There was confusion in branding - how to differentiate the place where Pros sign in or where workshops are, from the place where pros and staff can relax, versus Presidential Suite where we had programming. (GRSS vs Pro Check-In vs Presidential Suite)
NWC40	Post-Con Mtg	Programming	GR/SS	Onion	There was confusion in branding - how to differentiate the place where Pros sign in or where workshops are, from the place where pros and staff can relax, versus Presidential Suite where we had programming. (GRSS vs Pro Check-In vs Presidential Suite)
NWC40	Comnt Cards	Programming	KoffeeKlatches	Rose	We loved our small group session/talk with Brenda Cooper. She is an excellent guest. Great writer and eloquent speaker.
NWC40	Comnt Cards	Programming	KoffeeKlatches	Onion	Smaller groups were better. Allowing people to show up without signing up isn't fair to those who took the time to follow instructions. Any more than six people meant that some people didn't get to participate in the conversation.
NWC40	Post-Con Mtg	Programming	Meetups	Suggestion	Need better and earlier member communication to solicit meetup ideas.
NWC40	Comnt Cards	Programming	Meetups	Onion	Ref: LGBTQ Meet & Greet [Fri 11am Oly2] Having this meetup in the same room as the LAN play space was a terrible idea. The space was too small and many attending did not feel safe having queer conversations.
NWC40	Comnt Cards	Programming	Music	Suggestion	We need a place to play music before midnight! (Not all of us can stay up so late anymore). It would be lovely to have space and time to jam.
NWC40	O&R Panel	Programming	Panelists	Suggestion	Greg Baer needs a bigger room.

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NWC40	Comnt Cards	Programming	Panelists	Rose	Dr. Ricky and Jason Bourget were amazing and charismatic speakers. Loved them! Please have them back.
NWC40	Comnt Cards	Programming	Panelists	Rose	Alan Andrist was a very eloquent speaker. He knew his topics and was not close-minded or curmudgeonly, as some of the older men
NWC40	O&R Panel	Programming	Panels	Rose	Liked that there were fewer panels but more space for audience.
NWC40	O&R Panel	Programming	Panels	Rose	Having PDF availability of handouts from panels is a great thing.
NWC40	O&R Panel	Programming	Panels	Suggestion	Make it more obvious when there is a PDF available for a panel.
NWC40	Post-Con Mtg	Programming	Panels	Suggestion	Give 2-minute Guidebook trainings at the beginning of panels on Thurs & Fri.
NWC40	O&R Panel	Programming	Panels	Suggestion	Would like more panels later on Saturday. Maybe go two hours later, like 9pm.
NWC40	Email	Programming	Panel	Rose	For me personally, the convention this year was excellent overall. The panesl were great and all the other events were great, too!
NWC40	O&R Panel	Programming	Panels	Suggestion	Cascade 12 was clearly set up to be Workshops. But when there were actual panels the tables took up too much room. Have panels in rooms with chairs only.
NWC40	O&R Panel	Programming	Panels	Suggestion	Remind panelists to speak up and use microphones.
NWC40	Comnt Cards	Programming	Panels	Suggestion	Please remind panelists: --Speak up! --Remember they are talking to the audience, not just to themselves or each other. --Repeat the questions from the audience before answering.
NWC40	Comnt Cards	Programming	Panels	Suggestion	Interviewers - Do not assume we have read anything about the people you are interviewing. Have your subject talk about their background and general information. Don't assume we know any of it. It makes for a frustrating experience. Also please minimize filling the space with personal small talk about the interviewer.
NWC40	Post-Con Mtg	Programming	Panels	Rose	PKD Nominee Panel [Philip K. Dick Award: What it is, What it Means] [Fri Noon G2] was great! Hearing the history of the Award was great.
NWC40	Post-Con Mtg	Programming	Panels	Comment	Move Onions & Roses panel to before Closing Ceremonies. Encourage feedback. Make the Closing Ceremonies the real close of the convention.
NWC40	Comnt Cards	Programming	Panels	Suggestion	Would like more panels like: Broad Universe Rapid-fire Reading [Sat 8pm Cas3] Ask the Experts: Biology [Sat 1pm Ev3] Weapons of Medieval Times [Fr 10am Ev3] War and Gender [Sat 7pm Cas7] Future of Farming [Sun 11am Cas3] The Pen is Mightier [Sat 2pm Cas3] Longer times for these and please bring them back for Norwescon 41!

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NWC40	Email	Programming	Panels	Rose	<p>I'm a first-time attendee of Norwescon so I wasn't sure exactly what to expect. I am a part-time consumer of sci-fi, especially books, but not a creator. Things I liked:</p> <ul style="list-style-type: none"> - Panels where I could learn about sci-fi media (books, TV shows, games) and get recommendations. For example: "Genre TV is Everywhere!" [Sun 11am Cas10], "Lost in Time and Space" [Sun Noon Cas9], "The Pen is Mightier" [Sat 2pm Cas3]. - Panels discussing the intersection of sci-fi and reality (ex: "Brain Prosthetics and Mind Control" [Sun 1pm Cas11], "The Rest of the World in Space" [Sat 2pm Ev1]) - Panels that interact with the industry ("Why Editors Pass" [Sat 11am Ev3], "First Page Idol" [Sat 5pm Cas01]) as general interest
NWC40	Comnt Cards	Programming	Panels	Suggestion	<p>Panel title: Cooking with a Quark-Gluon Plasma Burner How to cook for survival at a con, in your room, without setting off the fire alarm.</p>
NWC40	Email	Programming	Panels	Suggestion	<p>I suggest a panel on the importance of making a will. Especially for fans with special collections & hobbies, to leave good instructions and guidance for their personal representatives and heirs about ways to deal with their specialty items-- especially if their heirs are not into the same hobbies.</p> <p>Some examples: Book/figurine collections, Historical weapons/costumes, Sewing/knitting/woodworking/smithing/jewelry making/art tools and supplies, and so much more</p>
NWC40	Post-Con Mtg	Programming	Panels	Onion	Was disappointed there was no panel on boobs.
NWC40	Comnt Cards	Programming	Panels-Art	Rose	Art Workshops were awesome! (Bead Embroidery + Buttons + Ribbon Flowers) Thank you!
NWC40	Comnt Cards	Programming	Panels-Art	Suggestion	<p>Ref: Dueling Easels [Sat 4pm Cas9] Had a big turnout, maybe needs to be in an Evergreen Room next time. Was a bit hard to see the artists at work. It was a fun panel though.</p>
NWC40	Comnt Cards	Programming	Panels-Art	Onion	Easels used in the "Dueling Artists" panel [Sat 4pm Cas9] kept collapsing.
NWC40	Facebook	Programming	Panels-Biology	Comment	Adapting to Climate Change [Th 8pm Cas5] is consistent with where I see us headed (more like 4 – 6 C by 2100 rather than under 3 degrees, which with the melting of the permafrost is not happening).
NWC40	Facebook	Programming	Panels-Biology	Rose	The number of "Ethics" Panels was great. Alien Harvest [Th 3pm Cas11], The Biology of Warfare [Th 6pm Cas5]. I caught Will Asteroid Mining Ever Happen [Th 6pm Ev1], and Identities & Terminology are Important [Th 9pm Cas11] (where I dropped a mind bender for some of you – at least I hope it bent them some). Geek Identity & Geek Policing [Fri 10am Cas9] (Is policing geekness ethical?) And Small Pox that remains a military threat for another 100 plus years

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NWC40	Facebook	Programming	Panels-Biology	Onion	It's ironic that the moderators of the "Con Crud" panel [Th 2pm Cas10] flatly denied it even existed. Their reasons: a) they have no data, b) doctors don't get sick at medical conventions, and c) "There is a certain cache about Con Crud," as if attendees talk themselves into feeling like they have it so they can be one of the 'cool kids'...or something. I was gobsmacked to hear this from two supposedly highly experienced medical professionals. Their only advice was to wash your hands with soap a lot. With that kind of insight, what was the point of having the panel at all?
NWC40	Post-Con Mtg	Programming	Panels-Biology	Onion	Need better vetting of panelists for anything health-related.
NWC40	Comnt Cards	Programming	Panels-Comics	Suggestion	Would like to have a reading by Phil Foglio. Such as Girl Genius or a reading of one of his plays.
NWC40	Post-Con Mtg	Programming	Panels-Comics	Onion	Child programming was poor. Panels, such as "Comics for Younger Readers" [Sat 11am Cas5] were aimed at parents. Member's kid did not want to come back. [Could also have meant "Comics and Kids' Real Lives" Fri 10am Cas3.]
NWC40	Post-Con Mtg	Programming	Panels-Costuming	Suggestion	Suggest a panel with some of the Masq. winners where they can talk about how they made their costumes.
NWC40	Comnt Cards	Programming	Panels-Editing	Rose	Fantastic job with the writing/editing/publishing track this year.
NWC40	Post-Con Mtg	Programming	Panels-Gaming	Comment	Is there any interest in expanding to include the computer/console gaming industry?
NWC40	Comnt Cards	Programming	Panels-Gaming	Suggestion	Ref: Building Better Maps [Sat 9pm Cas12] It was a great introductory panel. It would be great to have discussed (in a Part Two?) where to place bland things so they make sense.
NWC40	Comnt Cards	Programming	Panels-History	Suggestion	Key Non-Fiction Books to Read panel: Include Guns, Germs & Steel, Fall of the Roman Empire, Nine Nations of North America, Why Nations Fail and others - the great books.
NWC40	Comnt Cards	Programming	Panels-History	Suggestion	Ref: Ready, Aim, Release!: Make a Bow [Sat 2pm Cas13] Would like advance registrations and multiple sessions.
NWC40	Comnt Cards	Programming	Panels-Military	Rose	I especially enjoyed the Military Track programs. The only problem was that many ran out of time before the topic could really be explored. (There is an embarrassment of expertise here!)
NWC40	O&R Panel	Programming	Panels-Military	Rose	I never attend the Military track, but they were so amazing this year I was sorry I missed the ones I couldn't make. Joe Malik was an incredible speaker and the topics were great.
NWC40	Comnt Cards	Programming	Panels-Military	Rose	Ref: Today's Warfighting Platforms [Sat 1pm Cas7], War and Gender [Sat 8pm Cas7] The people who were on these panels were excellent and experienced in various aspects of the military. Please have them back.

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NWC40	Comnt Cards	Programming	Panels-Military	Rose	<p>Multiple Comment Card kudos on War and Gender panel [Sat 8pm Cas7]:</p> <p>--Had a mixed gender, mixed generation panel of service members. Fantastic! More next year?</p> <p>--Please, please, please bring this panel back. It was awesome learning about women's roles in military history across cultures.</p> <p>--Was a very interesting discussion of modern gender roles in war, but not very historical. Would have been nice to have a historical aspect.</p> <p>--Please split into two tracks, Modern US and Historical.</p> <p>--I enjoyed this panel, but wish it would have focused more on historical women warriors. Perhaps next year it could be split up into 3 sections, Historical, Modern, and Future focused.</p>
NWC40	Comnt Cards	Programming	Panels-Military	Suggestion	<p>Recommended panelist for War/History of War/Cybersecurity panels: Steven.loeb@gmail.com. He will be at NWC next year.</p>
NWC40	Comnt Cards	Programming	Panels-Pop Cult	Onion	<p>Why no panel on Star Wars turning 40? [There was - Evolution of Star Wars, Sat 7pm Cas9]</p>
NWC40	Comnt Cards	Programming	Panels-Science	Rose	<p>Great Science track!</p>
NWC40	Comnt Cards	Programming	Panels-Science	Onion	<p>Ref: Communication after a Disaster [Sa 10am Ev3]</p> <p>It would have been nice if moderator [name redacted*] engaged [panelist A name redacted*] more. The panel was more focused on ham radios and a 'chat' between [panelist B name redacted*] & [moderator]. I wanted to hear what [panelist A*] had to share! [*=See #279.]</p>
NWC40	Comnt Cards	Programming	Panels-Science	Suggestion	<p>A panel on The Ethics of GMO's. Discuss GMO use in the third world, also France and "golden rice."</p>
NWC40	Comnt Cards	Programming	Panels-Science	Suggestion	<p>A panel on English & Chinese Universities. How these institutions have and have not changed their societies. And the genetic consequences of these two actions.</p>
NWC40	Comnt Cards	Programming	Panels-SF	Suggestion	<p>Ref: The Year is 2067 [Sat 7pm Ev1]</p> <p>Please make this 2 hours long. Also consider looking at years 1968 and 1918 as well.</p>
NWC40	Facebook	Programming	Panels-Space	Rose	<p>Your #2 Science guest and her wonderful The Latest View of Pluto [Fri Noon G3] (and more of her is welcome). For pure fun "Best Vacation Spots in Solar System" [Fri 4pm Ev1] is wonderful nonsense and a joy.</p>
NWC40	Comnt Cards	Programming	Panels-Space	Suggestion	<p>More NASA history and politics panels.</p>
NWC40	Comnt Cards	Programming	Panels-Space	Suggestion	<p>Please more space exploration/colonization panels.</p>
NWC40	Comnt Cards	Programming	Panels-Space	Rose	<p>Cooking In Space [Sat Noon Cas9] - Please do again.</p>
NWC40	Comnt Cards	Programming	Panels-Space	Rose	<p>Loved Model Rocket Construction Workshop [for Kids Fri 11:30 Cas13] [for Adults Sat 4pm Cas13].</p>
NWC40	Comnt Cards	Programming	Panels-Space	Rose	<p>The Rest of the World in Space [Sat 2pm Ev 1] - Please do again.</p>
NWC40	Facebook	Programming	Panels-Space	Rose	<p>The Rest of the World In Space [Sat 2pm Ev1], by the same folk who did it at RadCon was totally different, so dear gods keep it. Also The Status of Private Space Flight [Th 2pm Cas7] is something that needs watching.</p>

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NWC40	Facebook	Programming	Panels-Space	Onion	Why were the panels on Pluto [The Latest View of Pluto, Fri Noon G3, Space Track] and Neptune [What's Beautiful on Neptune, Fri Noon Cas11, Science Fiction Track] scheduled for the same time? Noon Friday. The same people who go to one would want to go to the other.
NWC40	Comnt Cards	Programming	Panels-Space	Onion	Ref: The Changing Face of Space Movies [Sat 11am Ev3] Moderator quickly (within 2 minutes) called on any male who raised their hand. Purposefully ignored me for over 15 minutes when I had my hand up for half that time. Made me feel very <u>marginalized after they had quickly called on every other hand.</u>
NWC40	Facebook	Programming	Panels-Space	Onion	The "Communications After the Disaster" panel [Sa 10am Ev3] was a great example of poor communications during a panel turning it into a disaster. [The moderator] kept talking over the other two panelists, rambling on and on and running out the time. [Another panelist] seemed completely clueless about Amateur Radio, dismissing it at one point as "US Centric". Only [1 panelist] was the only one who had a clue, and seemed visibly frustrated at the other panelists. As an Amateur Radio operator myself, I came away from the panel both angry and embarrassed. Angry at how badly it was moderated, and embarrassed that people might think all Amateur Radio operators are that badly behaved
NWC40	O&R Panel	Programming	Panels-Space	Onion	Ref. Launch Failures: The Oops Factor [Sun 11am Ev3] - A projector was requested for this panel, did not get delivered. Response from Pgmng. - Projector was requested 3 days before <u>con when original deadline was January. Panelist was informed of this.</u>
NWC40	Comnt Cards	Programming	Panels-Writing	Rose	Great Writing track!
NWC40	Comnt Cards	Programming	Panels-Writing	Rose	Fantastic job with the writing/editing/publishing track this year.
NWC40	Facebook	Programming	Panels-Writing	Rose	Thanks for an amazing convention! This was, by far, the best Norwescon I've been to. Kudos for everyone who put it on, and a special shout out to [a staff member] for all her work on the <u>writing tracks!</u>
NWC40	Comnt Cards	Programming	Panels-Writing	Both	Ref: Writers & World building panels. These have been great but a lot of them seem to have <u>overlapping times. I feel like I missed things.</u>
NWC40	Comnt Cards	Programming	Panels-Writing	Onion	Ref: Technical Sci-Fi [Sa 1pm Cas11] [A panelist] liked to talk about himself. He didn't let others talk and didn't answer the questions; the moderator tried. It's too bad because what I heard from the other two panelists I really <u>liked.</u>
NWC40	Post-Con Mtg	Programming	Panels-Youth	Onion	Child programming was poor. Panels, such as "Comics for Younger Readers" [Sat 11am Cas5] were aimed at parents. Member's kid did not want to come back. [Could also have meant "Comics and Kids' Real Lives" Fri 10am Cas3.]
NWC40	Comnt Cards	Programming	Stage Mgmt	Suggestion	Volunteers were non-existent this year, so perhaps make up sign cards (that could be left in the room) that indicate 10 minutes/5 minutes that the speakers could use. Engage the audience; <u>have panelists designate a "helper" to keep track of time.</u>
NWC40	Comnt Cards	Programming	Stage Mgmt	Onion	Braille function room labels were covered by paper schedules.
NWC40	Comnt Cards	Programming	Workshops	Rose	Loved the Workshops!

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NWC40	O&R Panel	Programming	Workshops	Rose	Liked variety of workshops.
NWC40	Comnt Cards	Programming	Workshops	Rose	Loved that you had hands-on programming. Please continue this and maybe include knitting or tatting and such. Would be willing to pay a small fee.
NWC40	Facebook	Programming	Workshops	Rose	I really enjoyed the few crafting and "how to do" panels I was able to go to. There were a few I missed but I loved that I had so many choices! I hope that there are just as many, if not more, next year.
NWC40	Comnt Cards	Programming	Workshops	Suggestion	Consider a burlesque dance workshop.
NWC40	Comnt Cards	Programming	Workshops	Suggestion	Consider a wand making for adults workshop.
NWC40	Comnt Cards	Programming	Workshops	Suggestion	It would be helpful if there was internet access for con goers. It would help for the Writer's Workshops.
NWC40	Post-Con Mtg	Programming	Workshops	Comment	Remind workshop participants that a two-hour workshop means a two-hour time commitment; ask folks not to leave half-way or two-thirds-way through the workshop.
NWC40	Comnt Cards	Programming	Workshops	Onion	Not a big fan of the sign-up sheets being available before the con. In many cases they were already full before the con. It should have been first-come, first-served.
NWC40	O&R Panel	Programming	Workshops	Suggestion	Guidebook app could be clearer about how to sign up for Workshops. If there are sign-ups, and there are observers allowed, have them sign up separately. For Writer's Workshops, stress the need to bring writing samples.
NWC40	O&R Panel	Programming	Workshops	Suggestion	Cascade 12 was clearly set up to be Workshops. But when there were actual panels the tables took up too much room. Have panels in rooms with chairs only.
NWC40	Post-Con Mtg	Publications	General	Comment	Program Books printed = 2,500 also same number of 3 Pocket Programs, same as last year. Has been going down the last few years.
NWC40	Post-Con Mtg	Personnel	General	Suggestion	Suggest a handbook for new ConCom members, that talks about things available to ConCom.
NWC40	Post-Con Mtg	Publications	Daily Zine	Comment	Publications couldn't recruit anyone to do the Zine this year. Thursday zine wasn't published. Friday did but only 50 copies got taken. Saturday didn't happen because Fedex (where we make the copies) changed their hours and are not opening until 8am. Sundays was printed on a copier.
NWC40	O&R Panel	Publications	Daily Zine	Comment	Would like to continue to have a 'zine.
NWC40	Post-Con Mtg	Publications	Daily Zine	Comment	Never saw the Zine, does it need better signage?
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Can we use the Hotel business office to print Zine?
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Use the business-class color laser printer in Con Office to print 100-150 copies of the Zine.
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Post the Zine on Facebook.
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Post the Zine on Guidebook and the website.
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Can the Zine be published in Guidebook?
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Publish the Zine electronically, send a message to members with a link to the Zine.
NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Put the Zine at the Info Table.

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NWC40	Post-Con Mtg	Publications	Daily Zine	Suggestion	Perhaps just post copies on each poster kiosk, and put them in Plexiglas stands at the Info Table.
NWC40	Post-Con Mtg	Publications	Daily Zine	Onion	List of Masquerade winners was not printed.
NWC40	Email	Publications	Daily Zine	Onion	The list of Masquerade winners was not published anywhere. Not on Twitter, the web page, Google search, or daily newsletter at the con. You coulda written it on a whiteboard and Imquord or Instagrammed it.
NWC40	Post-Con Mtg	Publications	Guidebook	Rose	Loved Guidebook.
NWC40	Post-Con Mtg	Publications	Guidebook	Rose	Guidebook was fabulous.
NWC40	O&R Panel	Publications	Guidebook	Rose	The best, used it a LOT.
NWC40	O&R Panel	Publications	Guidebook	Rose	Kudos for the on-line map.
NWC40	Post-Con Mtg	Publications	Guidebook	Rose	Changes made into Guidebook were up quickly, kudos.
NWC40	Email	Publications	Guidebook	Rose	The online schedule in the Guidebook app was extremely useful.
NWC40	O&R Panel	Publications	Guidebook	Rose	Loved it, it even told me the times you could bid on art as well as open hours of the show.
NWC40	O&R Panel	Publications	Guidebook	Rose	Liked that Guidebook stayed open while on phone and didn't close and lock the phone.
NWC40	O&R Panel	Publications	Guidebook	Rose	Having PDF availability of handouts from panels is a great thing. (And you can go back months from now and still download it!)
NWC40	O&R Panel	Publications	Guidebook	Suggestion	Make it more obvious when there is a PDF available for a panel.
NWC40	O&R Panel	Publications	Guidebook	Suggestion	Guidebook app could be clearer about how to sign up for Workshops. If there are sign-ups, and there are observers allowed, have them sign up separately. For Writer's Workshops, stress the need to bring writing samples.
NWC40	O&R Panel	Publications	Guidebook	Suggestion	Would like a Guidebook for Dummies (how to).
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Give 2-minute Guidebook trainings at the beginning of panels on Thurs & Fri.
NWC40	O&R Panel	Publications	Guidebook	Suggestion	Would like a setting to allow remembering notification settings.
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Guidebook should allow you to add your own appointments (such as dinner with friends).
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Would like a blank spreadsheet in Guidebook that users can fill out.
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Put a message "Most up-to-date schedule info available on Guidebook" on top of each Pocket Program grid page.
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Post the Zine on Guidebook and the website.
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Sort the Dealers Room by type of vendor.
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Sort professionals by type (writer/musician/etc.).
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Suggest a section about the Hotel: Info on your room/check-in/out/parking/phone #.
NWC40	Post-Con Mtg	Publications	Guidebook	Suggestion	Have an iPad kiosk in Lobby running Guidebook. It is not that expensive. It could also be used for Registration.
NWC40	Post-Con Mtg	Publications	Guidebook	Onion	Photos felt low in quality.
NWC40	Post-Con Mtg	Publications	Guidebook	Onion	Masquerade was listed at the wrong time in Guidebook and Program Book.
NWC40	Post-Con Mtg	Publications	Guidebook	Onion	Guidebook listed no programming before 10am. The Masquerade Pre-Meeting/Tech Walkthrough [Sat 8am G3] was at the wrong time in Guidebook.

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NWC40	O&R Panel	Publications	Guidebook	Onion	Member set up 30-minute alerts before panels, but the app would sometimes alert 30 minutes AFTER the panel instead.
NWC40	Post-Con Mtg	Publications	Guidebook	Onion	When using Guidebook messaging module asking for on-site help there was no response. Someone should be responding.
NWC40	Post-Con Mtg	Publications	Guidebook	Onion	Using Tweet or Messaging function in Guidebook was not responsive. [It was assumed by members it was more helpful than we intended.]
NWC40	Post-Con Mtg	Publications	Guidebook	Onion	The only accurate Hotel map was in Guidebook. The Info Table map is old and didn't show the 7106-7108 Lounge. The Pocket Program map still shows the Lounge being in Olympic 2. Need consistency.
NWC40	O&R Panel	Publications	Info Table	Suggestion	Include a clock next to the big programming grid boards in the Lobby.
NWC40	Post-Con Mtg	Publications	Newsletter	Suggestion	How about a staff-only newsletter that everybody on the Org Chart is automatically signed up for? Send a re-cap of important announcements for staff after meetings.
NWC40	Post-Con Mtg	Publications	Newsletter	Suggestion	Let's re-visit a publicity schedule up-front for the E-Newsletter, with planned content for each month (i.e. Writer's Workshop, Volunteering, Membership Info, etc.).
NWC40	Post-Con Mtg	Publications	Newsletter	Onion	The E-Newsletter was under-utilized and the quality was poor. Along with Social Media it is a powerful tool, it can work for or against you. It is the face of the Con and should be acknowledged as such. Hoping to see more effort next year.
NWC40	Post-Con Mtg	Publications	Photographers	Suggestion	Can we set up a Photo Area in the T-Shirt spot on Friday night as well?
NWC40	Post-Con Mtg	Publications	Photographers	Suggestion	Do a staff group photo at multiple times over the con and Photoshop them together.
NWC40	Post-Con Mtg	Publications	Photographers	Suggestion	The Photography dept. should control the Lobby Photo area, not Lobby Services. They have a better understanding of what is required. This year Lobby Services didn't coordinate at all with the Photography Department.
NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	Some comments on errors in Pocket Programs.
NWC40	O&R Panel	Publications	Pocket Program	Rose	Great, liked the separation into multiple books.
NWC40	Post-Con Mtg	Publications	Pocket Program	Rose	Liked the Pocket Program split into three booklets.
NWC40	Facebook	Publications	Pocket Program	Rose	The panel descriptions in the two Pocket Programs were excellent.
NWC40	Post-Con Mtg	Publications	Pocket Program	Suggestion	Would like some blank notes pages in Members Guide/Pocket Programs.
NWC40	Email	Publications	Pocket Program	Suggestion	Information about healthy food & dining options in the immediate vicinity of the Hotel, if applicable, would be nice.
NWC40	Post-Con Mtg	Publications	Pocket Program	Both	Loved Masq. viewing on Sunday. But it was named confusingly ["Masquerade Viewing & Debriefing" in Pocket Program, "Masquerade Viewing" in grids] [Sun 10am Ev1].
NWC40	Comnt Cards	Publications	Pocket Program	Onion	Missed the Masq. first half-hour because the Pocket Program said it started at 7pm. [Grid said doors open at 6-show start at 6:30. Program Description listed doors as 6-6:30, Show start at 7.]

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NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	Some of the Sat/Sun Pocket Programs had Thu/Fri panel descriptions.
NWC40	Comnt Cards	Publications	Pocket Program	Onion	No mention of the Charity Auction in the Sunday program listing.
NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	There were errors on the map. Were some rooms re-assigned after the Pocket Program was printed? People didn't know where to go.
NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	The only accurate Hotel map was in Guidebook. The Info Table map is old and didn't show the 7106-7108 Lounge. The Pocket Program map still shows the Lounge being in Olympic 2. <u>Need consistency.</u>
NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	Toastmaster name not listed throughout Pocket Program books.
NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	Movie Preview panels should be listed under Pop Culture, not Special Events.
NWC40	Post-Con Mtg	Publications	Pocket Program	Suggestion	Please print the grid in a different color, it would make it easier to find.
NWC40	Comnt Cards	Publications	Pocket Program	Suggestion	Please put a full days grid on one page. Or provide separately printed grids.
NWC40	Post-Con Mtg	Publications	Pocket Program	Suggestion	Put a message "Most up-to-date schedule info available on Guidebook" on top of each grid page.
NWC40	O&R Panel	Publications	Pocket Program	Onion	Didn't like that the programming grid for Saturday was broken up into two pieces. Why was this done? With 9am-4:30pm on one page I thought the book didn't list from 5pm on. <u>Discovered the second page of the grid later.</u>
NWC40	Comnt Cards	Publications	Pocket Program	Onion	There was no Sunday program grid in the Pocket Program.
NWC40	O&R Panel	Publications	Pocket Program	Onion	There was no grid for Sunday. Saturdays was split into two pages separated by panel descriptions, confusing.
NWC40	O&R Panel	Publications	Pocket Program	Onion	No Sunday programming grid in the Pocket Program. Makes planning your day harder; not everybody has a smartphone.
NWC40	Facebook	Publications	Pocket Program	Onion	They badly mis-managed their program grid. They had times on two separate pages and as a result I missed a couple of 'more desirable' panels. The fix for this is to have the times listed vertically and the rooms horizontally (perhaps a memo-sized, not occurrence book-sized, <u>Pocket Program or separately printed grid sheet are also acceptable.</u>)
NWC40	Post-Con Mtg	Publications	Pocket Program	Onion	Not printing separate day-by-day grids separate from Pocket Program (to try to make people go to Guidebook?) was not member-friendly. Some people think graphically or want paper backup.
NWC40	Post-Con Mtg	Publications	Program Book	Comment	Printed same number of Program Books as last year - 2,500. (Reduced print run from 3,000 to 2,500 after NWC38-2015 due to overstock of Program Books.)
NWC40	Post-Con Mtg	Publications	Program Book	Suggestion	Might wish to consider upping Program Book print run to 2,750 to see if that helps us provide enough for members without too many copies left unclaimed.

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NWC40	Post-Con Mtg	Publications	Program Book	Suggestion	If Program Book cover has a dragon on it, print more Program Books - they seem to be popular if there is a dragon on the cover.
NWC40	Post-Con Mtg	Publications	Program Book	Suggestion	Pubs should coordinate with Transportation/[Stuffing Party] about the number of books (Program Book/Pocket Program) being printed so that the number of bags/boxes prepared matches the number of books printed.
NWC40	O&R Panel	Publications	Program Book	Rose	Got kudos.
NWC40	Post-Con Mtg	Publications	Program Book	Comment	Archivist had trouble finding Program Books for the Archives this year.
NWC40	Post-Con Mtg	Publications	Program Book	Suggestion	Have members reserve/buy Program Books, that way we know how many to print. Make it a souvenir book.
NWC40	Comnt Cards	Publications	Program Book	Onion	Toastmaster wasn't included anywhere in the Program Book. Huge Oversight!
NWC40	Post-Con Mtg	Publications	Program Book	Onion	For the THIRD year the GOH bios were embarrassingly tiny, just a skimpy PR bio piece. This is an insult to our GOH's. Where are the appreciations from their friends/admirers/peers that we used to get?
NWC40	Post-Con Mtg	Publications	Program Book	Suggestion	Pubs. suggests Programming should ask the GOH's who they would like to write their bio in the Program Book.
NWC40	Post-Con Mtg	Publications	Program Book	Onion	Panelist names in FIRST name order? Odd. Is that easier to look up?
NWC40	Post-Con Mtg	Publications	Program Book	Onion	Masquerade was listed at the wrong time in Guidebook and Program Book.
NWC40	Email	Publications	Website	Suggestion	Directions to the hotel from public transit (i.e. Link Light Rail) would have been nice.
NWC40	Email	Publications	Website	Suggestion	Information about healthy food & dining options in the immediate vicinity of the Hotel, if applicable, would be nice. [There is a "What's in the Local Area-Restaurants" listing in the Membership Guide (p39), with basic factual information, not much on cuisine or 'healthfulness.']
NWC40	Post-Con Mtg	Publications	Website	Suggestion	Post the Zine on Guidebook and the website.
NWC40	Email	Publications	Website	Onion	Website has wrong information for Masquerade sound.
NWC40	Facebook	Publications	Website	Onion	Could not get the website login to work and got a canned response when requesting help.
NWC40	Email	Publications	Website	Onion	Felt communication on the Website (hours of operation) and Registration (where to go for what function) could have been more straightforward.
NWC40	Post-Con Mtg	Secretary	General	Suggestion	Suggest a handbook for new ConCom members, that talks about things available to ConCom.
NWC40	Post-Con Mtg	Secretary	General	Onion	Con Com Mailing list - Person hadn't been made aware how to get on it.
NWC40	Post-Con Mtg	Secretary	General	Suggestion	It would be nice if signing up as ConCom automatically enrolled you in the NWC ConCom mailing list. Or making it opt-out instead of opt-in.

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NWC40	Post-Con Mtg	Secretary	General	Onion	Agendas were not always posted online, and not enough paper copies were made.
NWC40	Post-Con Mtg	Secretary	O&R	Comment	Onions & Roses panel attendance [Su 5pm Ev3] - 45
NWC40	Post-Con Mtg	Secretary	O&R	Comment	Move Onions & Roses panel to before Closing Ceremonies. Encourage feedback. Make the Closing Ceremonies the real close of the convention.
NWC40	Email	Secretary	O&R	Onion	Comment Card back had a typo in the email address - onionsadroses@ instead of onionsaNdroses@. A forwarding address was set up when noticed, but the card should have been proofread better.
NWC40	Post-Con Mtg	Secretary	O&R	Onion	Don't cull comments from private web pages - or postings not posted to the NWC Facebook page.
NWC40	Post-Con Mtg	Secretary	O&R	Comment	Secretarial sent the Post-Con "So Far" report draft to be placed online and downloadable by ConCom in full-size, so only brought half-size copies to Post-Con Meeting. The on-line posting didn't happen.
NWC40	Post-Con Mtg	Secretary	O&R	Onion	Make the O&R report print bigger.
NWC40	Post-Con Mtg	Secretary	O&R	Onion	O&R report should be printed larger, it's really hard to read.
NWC40	Post-Con Mtg	Secretary	O&R	Onion	I can't read the "so far" Onions & Roses report, it's too small!
NWC40	Post-Con Mtg	Secretary	O&R	Comment	O&R report should be available in an audiobook read by Ian McKellan.
NWC40	Post-Con Mtg	Special Events	General	Comment	Other Special Events attendance figures: Opening Ceremonies [Th 7:00 G3] - 252 (NWC39-200, NWC38-245) PDX Broadsides concert [Sa 2pm G3] - 62 Celt Check concert [Sa 3pm G3] - 78 Vixy & Tony concert [Sa 4pm G3] - 185 Norwescon Film Festival [Su 2pm Ev1] - 72 Closing Ceremonies [Su 4pm Ev3] - 100
NWC40	O&R Panel	Special Events	General	Comment	Bring back the roving entertainment while waiting in long lines, was done in some prior years.
NWC40	Post-Con Mtg	Special Events	Arcade	Onion	Member in a wheelchair was disappointed with lack of access to Arcade.
NWC40	Post-Con Mtg	Special Events	Artemis	Rose	Loved Artemis' space this year versus last.
NWC40	Post-Con Mtg	Special Events	Artemis	Comment	Artemis had Evergreen rooms on Thursday for a few hours. They said if they have a dedicated area that is lockable, they could bring more stuff (that is less portable).
NWC40	Post-Con Mtg	Special Events	Banquets	Comment	Banquet - is cost still subsidized? [Yes. Base price \$55 +20% gratuity +10% tax. Price of ticket was \$60, for a subsidy of about \$25 per ticket.]
NWC40	Post-Con Mtg	Special Events	Banquets	Comment	We comped 26 people for the Banquet.
NWC40	Post-Con Mtg	Special Events	Burlesque	Rose	Mini-concert at halftime of Burlesque kept people in the room.
NWC40	Post-Con Mtg	Special Events	Burlesque	Rose	It was nice to have a bar for drinks & musical performance during Burlesque intermission.
NWC40	O&R Panel	Special Events	Burlesque	Rose	Nice to have round tables in back half of room during Burlesque. Could sit and chat, snack, drink, etc.
NWC40	Comnt Cards	Programming	Workshops	Suggestion	Consider a burlesque dance workshop.
NWC40	Post-Con Mtg	Special Events	Burlesque	Onion	Couldn't understand the MC. Not sure if it was mic position, voice modulation or what.

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NWC40	Post-Con Mtg	Special Events	Burlesque	Onion	Get rid of the Burlesque.
NWC40	Post-Con Mtg	Special Events	Burlesque	Suggestion	Change out the Burlesque to something else.
NWC40	O&R Panel	Special Events	Concerts	Rose	Enjoyed evening AND daytime concerts.
NWC40	Comnt Cards	Special Events	Concerts	Rose	I really enjoyed the Music Track. Thank you for having Betsy Tinney [Fri 3pm G3], Vixy & Tony [Sat 4pm G3], PDX Broadsides [Sat 2pm G3], and the Nathaniel Johnstone Band & Dogwood [Sat 9:30pm G3].
NWC40	Email	Special Events	Concerts	Suggestion	The only suggestion I have might make involves the venue for the concerts. Personally, due to its more intimate acoustics and seating, I felt like th Evergreen rooms upstairs worked better than the ballroom downstairs. Other than that, though, I thought the convention was awesome.
NWC40	Comnt Cards	Special Events	Concerts	Suggestion	I would love it if you brought S.J. Tucker here next year.
NWC40	Post-Con Mtg	Special Events	Concerts	Onion	Personally, due to its more intimate acoustics and seating, I felt the Evergreen Rooms upstairs worked better than the ballroom downstairs [for concerts].
NWC40	Post-Con Mtg	Special Events	Dances	Comment	Dance attendance figures (Evergreen 3-4) Saturday (8:20pm) - 23 Saturday (9:20pm) - 43
NWC40	Post-Con Mtg	Special Events	Dances	Rose	Karaoke was fun on Thursday, please extend it.
NWC40	Comnt Cards	Special Events	Dances	Rose	More karaoke please! Thursday evening was so fun!
NWC40	Post-Con Mtg	Special Events	Dances	Both	Karaoke on Thursday evening (in place of dance) was a big hit, but time was short so not everybody got to sing.
NWC40	Post-Con Mtg	Special Events	Dances	Onion	Was very dissatisfied with the loss of a Thursday dance.
NWC40	Comnt Cards	Special Events	Dances	Suggestion	Multiple Comment Cards ref: Thursday Night Dance: --Thursday Dance please! --Need a Thursday Night dance. --Please have a Thursday dance. --Really would like a Thursday Night Dance. --Bring back the Thursday night dance
NWC40	O&R Panel	Special Events	Dances	Rose	Loved the Friday Stardance, loved the DJ.
NWC40	O&R Panel	Special Events	Dances	Both	The music was better on Saturday, there was too much Techno on Friday.
NWC40	Comnt Cards	Special Events	Dances	Suggestion	Where did the Hoedown [on Saturday] go? Bring it back please!
NWC40	Email	Special Events	Dances	Suggestion	Ask in advance on social media for music requests for the DJs.
NWC40	O&R Panel	Special Events	Dances	Onion	Wanted signs pointing way up to the Dances, didn't know where they were.
NWC40	Post-Con Mtg	Special Events	Dances	Rose	There were several nice improvements to the space, including a larger dance floor and better sound overall. Also enjoyed that there was open/pickup Gaming nearby.
NWC40	Comnt Cards	Special Events	Dances	Suggestion	Please have a wider range of music. It was a bit "high school dance."
NWC40	O&R Panel	Special Events	Dances	Suggestion	Would like more musical styles and variety at Dances, more than just jukebox top 40 music.

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NWC40	Post-Con Mtg	Special Events	Dances	Comment	Tech appreciates DJ's who bring their own equipment. However, the setup/teardown is done by Tech. It is hard to coordinate working late as well as very early.
NWC40	O&R Panel	Special Events	Dances	Onion	Too much strobe light during Dances.
NWC40	O&R Panel	Special Events	Dances	Both	Friday volume was too loud, Saturday volume was great.
NWC40	Post-Con Mtg	Special Events	Dances	Suggestion	Could sound level in the Dances be monitored with a sound meter? One attendee came to the Cloak Room for earplugs but we had none.
NWC40	Post-Con Mtg	Special Events	Dances	Onion	Sound was (again) poor - no bass, lots of midrange, scratchy highs. We had six subwoofer cabinets in Grand 3, yet none in the Dances. One or two could have been put up for the dances without much adverse affect on G3 events. (Of course it would have been best to have 1 or 2 sub cabinets specifically for dances.)
NWC40	Post-Con Mtg	Special Events	Dances	Comment	Alan moved the Dances to Evergreens (starting NWC39-2016) because of complaints dances started too late (and couldn't start earlier due to other evening events in Grands). Being in Evergreens they can start earlier. This was continued this year to see if the idea panned out. Plan for next year is a mix of both locations.
NWC40	Post-Con Mtg	Special Events	Dances	Comment	Transition from event to Dance can be difficult.
NWC40	Post-Con Mtg	Special Events	Dances	Comment	Having Dances in Evergreens means we get to leave the stage/dance floor down the entire weekend.
NWC40	O&R Panel	Special Events	Dances	Comment	Why did the Dances move?
NWC40	Post-Con Mtg	Special Events	Dances	Comment	Want Dances back in Grands.
NWC40	Comnt Cards	Special Events	Dances	Suggestion	Move Dances back to the Grand ballrooms.
NWC40	Post-Con Mtg	Special Events	Dances	Suggestion	Please put the Dances back into Grand Ballrooms.
NWC40	Post-Con Mtg	Special Events	Dances	Suggestion	Please move at least one Dance back to the Grands.
NWC40	Post-Con Mtg	Special Events	Dances	Suggestion	Move the Saturday Dance back to the Grands.
NWC40	Post-Con Mtg	Special Events	Dances	Onion	Dances in the Evergreen Rooms is bad - too hot, crowded and smelly.
NWC40	Post-Con Mtg	Special Events	Dances	Onion	The Evergreen Rooms are still not a conducive or appropriate space for dances.
NWC40	Post-Con Mtg	Special Events	Dances	Onion	Please move Dances back to the Grands. Evergreen's are a small space, low ceiling, low sound volume and don't work.
NWC40	Comnt Cards	Special Events	Dances	Onion	Whoever made the decision to move the Dances from the Grand Ballrooms to the Evergreen rooms should be chastised. Some members come to NWC largely because of the dances, where there is seating available and some 70-100 people on the dance floor. For years it has been, in its way, a kind of "family reunion." I attended both nights (briefly); there were never more than 20 people dancing at any one time - nor was there space for much more. Please return the dances to their proper venue next con!
NWC40	Comnt Cards	Special Events	Fan Olympics	Rose	A+++
NWC40	Comnt Cards	Special Events	Fan Olympics	Rose	So fun, I want to do it again!

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NWC40	Comnt Cards	Special Events	Fan Olympics	Rose	Panel is fun, needs more prize support.
NWC40	Comnt Cards	Special Events	Fan Olympics	Suggestion	It was lots of fun! Have it again, but have a meeting of the teams and judges prior.
NWC40	O&R Panel	Special Events	Gaming	Rose	Game selection was nice, good balance and variety.
NWC40	Post-Con Mtg	Special Events	Gaming	Rose	Dining and Drafts Friday night got kudos. People like being able to drink and game. [People 21+ bought drinks in Hotel bar and consumed them at table during Magic tournament in Maxi's.]
NWC40	Post-Con Mtg	Special Events	Gaming	Rose	There were several nice improvements to the Dances space, including a larger dance floor and better sound overall. Also enjoyed that there was open/pickup Gaming nearby.
NWC40	O&R Panel	Special Events	Gaming	Rose	Ref. Cards Against Humanity - was well organized, better than last year. Consider using expansion decks and not just the main deck.
NWC40	Post-Con Mtg	Special Events	Gaming	Onion	Rotation of judges for the Cards Against Humanity tournament was poor.
NWC40	Post-Con Mtg	Special Events	Gaming	Suggestion	There weren't many game demos this year. Please bring them back!
NWC40	Post-Con Mtg	Special Events	Gaming	Suggestion	Some LARP groups wanted club tables in Maxi's [Gaming HQ]. Not sure if this is doable.
NWC40	Post-Con Mtg	Special Events	Gaming	Both	Meet-up space for volunteers was good, but the gaming also in the room was too noisy and distracting.
NWC40	Post-Con Mtg	Special Events	Gaming	Onion	Missed having Open Gaming in the Rotunda.
NWC40	Comnt Cards	Special Events	Gaming	Onion	Closing Gaming at 8-9pm meant we couldn't start a game with our children after dinner because they stopped us at 7:30pm. Our girls were very disappointed and we were at loose ends with the Dance.
NWC40	Comnt Cards	Special Events	Gaming	Onion	A 9pm RPG session was scheduled in the Evergreen room across the hall from the Dance. The ambient music and open doors made the 3-hour game unplayable. Please schedule Gaming better. [Did not specify which night.]
NWC40	Post-Con Mtg	Special Events	Karaoke	Rose	Karaoke was fun on Thursday, please extend it.
NWC40	Comnt Cards	Special Events	Karaoke	Rose	More karaoke please! Thursday evening was so fun!
NWC40	Post-Con Mtg	Special Events	Karaoke	Both	Karaoke on Thursday evening (in place of dance) was a big hit, but time was short so not everybody got to sing.
NWC40	O&R Panel	Special Events	LAN Room	Onion	Ref. the Computer Workshop - The room was set up in such a way that anyone entering was a disturbance.
NWC40	Comnt Cards	Special Events	LAN Room	Onion	Ref: LGBTQ Meet & Greet [Fri 11am Oly2] Having this meetup in the same room as the LAN play space was a terrible idea. The space was too small and many attending did not feel safe having queer conversations.
NWC40	Post-Con Mtg	Special Events	Lazer Tag	Rose	Great job done by all, had a blast volunteering and playing.
NWC40	Comnt Cards	Special Events	Lazer Tag	Rose	Nerf Zombies was awesome. Need more Nerf stuff next year.
NWC40	Post-Con Mtg	Special Events	Lazer Tag	Rose	Thanks from Lazer Tag - the Zombie Maze was successful, we'd love to do it again.
NWC40	Comnt Cards	Special Events	Lazer Tag	Rose	Thank you for Nerf and Laser Tag! Love the long session time and wish it was every night.

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NWC40	Post-Con Mtg	Special Events	Lazer Tag	Onion	Water was not refilled for Nerf/Lazer Tag as it had been in past years. Had to send players down the hall to the water fountains.
NWC40	Post-Con Mtg	Special Events	Masquerade	Comment	Masquerade attendance figures [Sa 6:30 G3] Total seat count 615: Opening (6:30) - 302 (NWC39-300) Hall & other costumes start 7:15 / "Recess" (ran out of stuff) 7:48-7:54 Awards - 175 (50% loss) / Show end 8:07 NWC 39-2016 - 300 to start, 284 half-time start (5% loss) NWC 38-2015 - 345 to start, 175 half-time start (Casc got Talent) (50% loss), 110 awards start (69%) NWC 37-2014 - 362 to start, 195 half-time start (panel game show) (45% loss), 84 awards start (75%) NWC 36-2013 - 320 to start, 230 half-time start (photo area) (38% loss), 160 awards start (50%) NWC 35-2012 - 300 to start, 267 half-time start (movie previews) (13% loss), 170 awards start (40%)
NWC40	Post-Con Mtg	Special Events	Masquerade	Comment	Masquerade Viewing and Debrief [Su 10am Ev1] note highlights - (reported by Masq. Director): --Email Form: Include Masq. director email in the material. --Run-Throughs: Morning run-throughs were great. Ensure all of Tech is there for the entire time. 10 minutes per group worked. --MC Scheduling: Must be there for all of run-through, not scheduled for panels. --Running Order List: Having list backstage was good, include half-time order in that list, create a full script. --Start Time: Delay in concert ending delayed start of Masq. Doors open at 6pm, starting at 6:30 was good, allows for younger audience to watch before bedtime.
NWC40	Comnt Cards	Special Events	Masquerade	Onion	Missed the Masq. first half-hour because the Pocket Program said it started at 7pm. [Grid said doors open at 6-show start at 6:30. Program Description listed doors as 6-6:30, Show start at 7.]
NWC40	Comnt Cards	Special Events	Masquerade	Onion	I came in late to Masq. because it has historically started at 7pm.
NWC40	O&R Panel	Special Events	Masquerade	Onion	Thought it started at 7pm, but it started at 6:30 so they missed some of it.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	Masquerade was listed at the wrong time in Guidebook and Program Book.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	Guidebook listed no programming before 10am. The Masquerade Pre-Meeting/Tech Walkthrough [Sat 8am G3] was at the wrong time in Guidebook.
NWC40	Email	Special Events	Masquerade	Onion	Website has wrong information for Masquerade sound.
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	Turn off backstage lighting during presentations unless it's being used, it's distracting.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	Masq backstage was a mess. No one knew who their den parents were and there was no direction for getting entrants into a queue for getting to the stage for their presentations.
NWC40	Comnt Cards	Special Events	Masquerade	Onion	Why isn't Masquerade shown on the hotel TV's anymore?

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NWC40	O&R Panel	Special Events	Masquerade	Onion	Member hadn't been able to see the Masquerade live and was hoping to see it on the in-hotel room channels, was that possible?
NWC40	Facebook	Special Events	Masquerade	Comment	Interesting that a Masquerade judge's daughter won a Masquerade judges' choice award.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	Better vetting of the judges for the Masquerade is needed. One of the presentation judges is known to have personal problems with many of the contestants.
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	Ref. Hall Costumes - If using the Skittles group, have members stationed during the Masq. so they can direct costumers, one at a time, at a good pace across the stage rather than just walking close in a line.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	List of Masquerade winners was not printed.
NWC40	Email	Special Events	Masquerade	Onion	The list of Masquerade winners was not published anywhere. Not on Twitter, the web page, Google search, or daily newsletter at the con. You coulda written it on a whiteboard and Imgurd or Instagrammed it.
NWC40	Facebook	Special Events	Masquerade	Comment	I, and many others I am sure, would be interested to know who won hall costume awards and the results of the Children's Masquerade (if there still is one).
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	Suggest a panel with some of the Masq. winners where they can talk about how they made their costumes.
NWC40	Post-Con Mtg	Special Events	Masquerade	Both	Loved Masq. viewing on Sunday. But it was named confusingly ["Masquerade Viewing & Debriefing" in Pocket Program, "Masquerade Viewing" in grids] [Sun 10am Ev1].
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	Bring back "Mr. Tony Stark" as Masquerade MC.
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	The Masquerade Director should be in charge of selecting MC(s). If the Director had chosen I doubt there would have been as many problems.
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	If the MC's haven't ever MC'd at an equivalent convention before, they need training.
NWC40	Post-Con Mtg	Special Events	Masquerade	Suggestion	Masquerade MC's need to be at the tech run-through the entire time. Worst MC's ever!
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	MC's were rushing the Masquerade along.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	I felt the Toastmaster hindered the other Masquerade MC.
NWC40	Post-Con Mtg	Special Events	Masquerade	Onion	Starting the next Masq entry before the stage had been cleared of the previous entry is completely unsafe! Don't ever bring these MC's back.
NWC40	Post-Con Mtg	Special Events	Masquerade	Comment	MC's and contestants should never be allowed to skip Masquerade rehearsal, no matter how "experienced" they are. Rehearsals are as much for us (lights, sound, MC), to make sure we do right by contestants, as for contestants. If the MC cannot attend rehearsals, the "standby MC" should be the MC Wrangler during the show, providing direction and help with flow and other details missed by not being part of the rehearsal.

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NWC40	Post-Con Mtg	Special Events	Masquerade	Comment	<p>From a Masq. participant [long email, summarized here]:</p> <p>--Having a Masq. Director who is absent from ConCom meetings without a strong second to advocate hurts the event.</p> <p>--Masq. section of website had wrong info, such as who was doing sound. It needs to be kept current.</p> <p>--Changes to rehearsal time were not publicized. No write-ups, signs, or effort to get word out. Found out very late; that can affect costumers finishing pieces at the last minute and pros already scheduled for panels.</p> <p>--All tech (including sound, who was late) should be on time and ready for run-throughs, especially if time is changed or compressed.</p> <p>--MC's were unprepared. The many mis-pronunciations and verbal stumbles showed they had no idea what they were talking about.</p> <p>--Costumers want people in seats during awards. Current half-times aren't doing that, even when they're short. The only thing that has consistently worked is Movie Previews.</p> <p>--Prizes should be something a person can WEAR, not a certificate.</p> <p>--Suggested a survey be done of costumers to find out what they want. If the ConCom can't do</p>
NWC40	Post-Con Mtg	Special Events	Movie Previews	Comment	<p>Movie Preview attendance figures:</p> <p>Friday Show [Fr 10am G3] - 100</p> <p>Movie Trends Meetup [Fr 1pm Oly1] - 13</p> <p>Sunday show [Su 12Noon Ev1] - 110</p> <p>Total numbers = 225 raw, 202 adjusted for 10% repeats, 7% of 2,741 bodies on-site (NWC39-135 1 panel only, NWC38-122 1 panel only)</p>
NWC40	Comnt Cards	Special Events	Movie Previews	Rose	Love them! Wish they were on Friday or Saturday. [was Fri 10am-Noon & Sun Noon-2, not on Saturday]
NWC40	Post-Con Mtg	Special Events	Movie Previews	Onion	Movie Preview panels should be listed under Pop Culture, not Special Events.
NWC40	Post-Con Mtg	Special Events	PK Dick Awards	Comment	There were desserts left over, they were not all eaten.
NWC40	Post-Con Mtg	Special Events	PK Dick Awards	Rose	PKDick = 5 stars! Don't change a thing.
NWC40	Post-Con Mtg	Special Events	PK Dick Awards	Rose	PKD Nominee Panel [Philip K. Dick Award: What it is, What it Means] [Fri Noon G2] was great! Hearing the history of the Award was great.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Comment	New food rules will be a journey for all of us. Hotel Staff will interpret them differently, we are all human.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Comment	You can get an Amazon Fresh delivery to your hotel room. The Con can't have food in function space.
NWC40	Comnt Cards	Vice-Chair	Hotel-Food	Suggestion	Would like a "sword check" at the bar so swords/staffs don't have to be taken back to a room before entering.

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NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Comment	Person sitting at a club table saw hotel staff policing Club Tables (considered con "function space") for compliance with outside food policies. The Hotel is really enforcing the new policy.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Onion	Fishbowl Bistro hours were limited and not posted. Their advertising was quite poor.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Onion	The bar/restaurant situation just seemed worse than ever. Irregular hours. One single menu for the entire weekend - really?
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Onion	One person got food poisoning on Sunday, believe it was the Butternut Squash Soup.
NWC40	O&R Panel	Vice-Chair	Hotel-Food	Onion	Restaurant service was late or slow in some instances.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Onion	Restaurant staffing was horrible. They won't let us bring food in (to function space), but don't want to serve us in a timely manner.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Food	Onion	We have been here so long [23 years], why are we still having trouble with room cleaning and restaurant staffing? Shouldn't they know the drill by now? [Specifically-assigned rooms can be delayed due to prior occupants leaving late and housekeeping scheduling.]
NWC40	Facebook	Vice-Chair	Hotel-Food	Onion	Ice - Long discussion chain over ice not being provided by Hotel. It was noted this policy is in its second year; last year a party host contracted an ice service, then sold ice to the parties independantly. He is not doing that this year. Concern of lack of ice for parties, feeling NWC should have responded by supplying it, others coming to NWC defense. General take was this was party-unfriendly by both Hotel (who was forced to do so by corporate management) and NWC.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Comment	We had so many hotel comp nights we only had to pay for 1 hotel room for 1 guest. We spent less on this than previous years.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Comment	Using the Hotel app you can select a specific room 24 hours in advance. Though that can get superseded if the person in the room decides to stay or is late checking out.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Onion	"Your Hotel Room is Ready" text messages worked for some, but it wasn't consistent. In some cases it came later (two hours later in one case).
NWC40	O&R Panel	Vice-Chair	Hotel-Rooms	Onion	For the second year there were issues with rooms not being ready at 3pm, and "room is ready" texts being offered but not being sent.
NWC40	O&R Panel	Vice-Chair	Hotel-Rooms	Rose	Members room was "really bad" (holes in the wall), but [Hotel Liaison] got kudos for helping with the problem.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Rose	Anybody use the hotel app to text them? Yes, and it worked well.
NWC40	O&R Panel	Vice-Chair	Hotel-Rooms	Comment	There is a phone number you can text for towels, glasses, etc. that is monitored.
NWC40	Comnt Cards	Vice-Chair	Hotel-Rooms	Suggestion	Hotel needs a "quiet floor" or two. We had a room way on one end but hordes of noisy people would pass by until the wee hours of the morning. Not restful! [Did not say where their room was.]
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Onion	Reservations paid with cash on-site were subject to an extra \$50/day charge that had to be paid upfront. This also happened with debit cards.

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NWC40	Facebook	Vice-Chair	Hotel-Rooms	Onion	Ref. Hotel putting \$50/day hold on credit card for incidentals - Nowhere on my reservation email did it mention that policy. The only policy mentioned was that the first night's deposit was required at time of reservation and that I must cancel by Jan. 27th for a refund. I even pulled it up and showed the whole email at check-in.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Onion	ConCom member had a room in the Tower facing the construction site, staying Thur-Sun. Friday morning construction started at 7am. It would have been nice if they had been informed of the construction before or at check-in.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Onion	Several people were moved by the Hotel from the 3rd floor Tower staff block. This caused some issues with front desk staff on Wednesday.
NWC40	Facebook	Vice-Chair	Hotel-Rooms	Onion	Is there a reason there are no tower rooms available for the Wednesday before Norwescon starts? Seems unlikely there would be none available for that day?
NWC40	O&R Panel	Vice-Chair	Hotel-Rooms	Onion	Several ADA people complained about hotel not being helpful about getting into rooms and other ADA room issues.
NWC40	Comnt Cards	Vice-Chair	Hotel-Rooms	Onion	I paid for my room in advance, in cash, but when I arrived was told my ADA room was no longer available. So they stuck me in the Tower "near the elevator" which was 1/3 of the way down the hall. This is completely unacceptable. No matter where I want to go I have to use the unreliable elevators. (First day of the convention and already one elevator was out of commission.)
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Onion	We have been here so long [23 years], why are we still having trouble with room cleaning and restaurant staffing? Shouldn't they know the drill by now?
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Rooms	Onion	The Hotel was utter crap this year. They tried to charge us for a room night we didn't use and tried to put us in the Party Wing (one of us has PTS - this is a bad idea). The desk staff didn't care and wouldn't listen. The Hotel Liaison also should have done their job. We were supposed to be in the staff block, but she claimed we weren't staff
NWC40	O&R Panel	Vice-Chair	Hotel-Rooms	Onion	Beds are very tall off the ground.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Space	Rose	I really like the Doubletree - the desk staff are great, the rooms fine. Airport access perfect for out-of-towners like me.
NWC40	O&R Panel	Vice-Chair	Hotel-Space	Rose	Liked that Club Tables were in place and ready early Thursday.
NWC40	O&R Panel	Vice-Chair	Hotel-Space	Comment	Was parking system (availability/options) explained anywhere? [We did have a post explaining options.]
NWC40	Facebook	Vice-Chair	Hotel-Space	Suggestion	Parking - Wally Park - Commentor suggested that on Saturday last year the Wally Park lot was only taking reservations. If this is the case we might want to note it in our parking listings.
NWC40	Comnt Cards	Vice-Chair	Hotel-Space	Onion	The Hotel sure discriminates against the disabled. The 30-minute limit for a wheelchair-accessible stall probably breaks the law about impeding a handicap stall. Some disabled folks can take 30 minutes just to get out of their vehicle. The Hotel should be ashamed, and NWC should discourage discrimination.

Norwescon 40 Onions and Roses Report

NWC40	Facebook	Vice-Chair	Hotel-Space	Comment	There were religious protestors protesting Norwescon on Saturday. This was noted by blogs and Facebook. One noted the fact there were protests by a group the commenter detested <u>meant our group must be doing something right.</u>
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Space	Suggestion	Suggest a section about the Hotel in Guidebook: Info on your room/check-in/out/parking/phone #.
NWC40	Comnt Cards	Vice-Chair	Hotel-Space	Suggestion	It would be helpful if there was internet access for con goers. It would help for the Writer's Workshops.
NWC40	Email	Vice-Chair	Hotel-Space	Suggestion	In the past, we've had "Please be quiet, this is a sleeping room hallway" (or something like that) signs on either end of the Wing 5A hallways to try to keep the noise levels down as people walk between the Rotunda and party Wing 5B. I didn't see those this year.
NWC40	Comnt Cards	Vice-Chair	Hotel-Space	Onion	Braille function room labels were covered by paper schedules.
NWC40	Comnt Cards	Vice-Chair	Hotel-Space	Onion	Water stations were not cold enough (no ice).
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Space	Onion	Water was not refilled for Nerf/Lazer Tag as it had been in past years. Had to send players down the hall to the water fountains.
NWC40	O&R Panel	Vice-Chair	Hotel-Space	Onion	Do function rooms have to be so cold? Temperature control is an issue.
NWC40	O&R Panel	Vice-Chair	Hotel-Space	Onion	Aggressive elevator doors, would close too quickly [mentioned the Rotunda elevator].
NWC40	Comnt Cards	Vice-Chair	Hotel-Space	Onion	Too many dogs! Limit access to service dogs only. I didn't like someone next to me having their dog on their lap.
NWC40	Facebook	Vice-Chair	Hotel-Space	Onion	The Doubletree was cramped and barely accommodated the many walkers and other mobility devices in attendance.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Staff	Rose	Hotel security was great at working with NWC Security.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Staff	Rose	Kevin Baker from the Doubletree [Banquets] is my hero!
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Staff	Rose	The Hotel staff was really nice and helpful this year.
NWC40	O&R Panel	Vice-Chair	Hotel-Staff	Rose	Front Desk was nice about making copies for a member.
NWC40	O&R Panel	Vice-Chair	Hotel-Staff	Rose	Every interaction with Housekeeping was amazing - helpful, smiling, cheerful, prompt.
NWC40	O&R Panel	Vice-Chair	Hotel-Staff	Comment	If somebody does something good, write to HR after the con and compliment them by name.
NWC40	Post-Con Mtg	Vice-Chair	Hotel-Staff	Onion	Those poor [restaurant] staffers - SO overworked and exhausted. Very hard to get service in the bar.
NWC40	O&R Panel	Vice-Chair	Hotel-Staff	Onion	It took three hours for hotel to bring blankets and towels, when they arrived the hotel person was not very nice.
NWC40	O&R Panel	Vice-Chair	Hotel-Staff	Onion	On Thursday afternoon Hotel Registration Desk only had 2 people. Could have used more, that is high traffic check-in time.
NWC40	Post-Con Mtg	Vice-Chair	Timeline	Onion	Timeline was not printed on paper, so some people didn't know about it.
NWC40	Post-Con Mtg	Vice-Chair	Timeline	Suggestion	Can we go back to calling out Timeline items during meetings, rather than just publishing/emailing them?